

RENTAL FLEET INTERIM OWNER NOTIFICATION

NHTSA RECALL 21V-373

Dear Armada Fleet Owner:

This interim notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2020-2021 Nissan Armada vehicles. Our records indicate that you own or lease the Nissan vehicle subject to this recall as identified by the VIN on the inside of this notice.

Reason for Recall

The fuel pump module in your Armada vehicle may not meet design specification. More specifically, the fuel pump module may bind internally. As a result, you may experience a Malfunction Indicator Light (MIL) 'ON' and low fuel condition, which could result in an engine stall while driving and increase the risk of a crash.

What Nissan Will Do

If your vehicle has a MIL warning lamp continuously illuminated or experiences a no-start or stall condition, your Nissan dealer will replace the fuel pump module with a new one. This free service could take up to one (1) hour to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule. Nissan dealers will be able to complete this remedy free of charge.

If your vehicles do not have a MIL warning lamp continuously illuminated or experience a no-start or stall condition, Nissan is currently preparing parts to remedy your vehicles and will ship them to local dealers as they become available. Nissan currently expects to have enough parts available by December 2021 to repair all affected fleet vehicles and will conduct weekly shipments throughout the month to local dealers. Nissan is continuing to work with our suppliers to improve their current supply forecast. When the remedy is available, Nissan will send you a second letter with details for obtaining the repair which will be free of charge for parts and labor.

What Rental Fleet Owners Should Do

If your vehicle's MIL light illuminates continuously or you experience a no-start or stall condition, please contact your local Nissan dealer for immediate service and instructions on how to transport your vehicle to the dealership.



For more information about the recall, please visit <https://nna.secure.force.com/recall?camp=R21A2>.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America,

Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-867-7669.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.