



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 26, 2021

Mr. Will Swindell
Senior Engineer
Nissan North America, Inc.
P.O. Box 685001
Franklin, TN 37068

NEF-107SS
21V-373

Subject: Fuel Pump Module Can Fail and Cause a Stall

Dear Mr. Swindell:

This letter serves to acknowledge Nissan North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

INFINITI/QX80/2020-2021
NISSAN/ARMADA/2020-2021

Mfr's Report Date: May 20, 2021

NHTSA Campaign Number: 21V-373

Components:

FUEL SYSTEM, GASOLINE:DELIVERY:FUEL PUMP:CONTROL/DRIVE MODULE

Potential Number of Units Affected: 24,140

Problem Description:

Nissan North America, Inc. (Nissan) is recalling certain 2020-2021 Nissan Armada and 2020-2021 INFINITI QX80 vehicles equipped with V8 engines. The impeller can swell and bind within the fuel pump module, causing it to fail.

Consequence:

Fuel pump failure can cause an engine stall, increasing the risk of a crash.

Remedy:

Dealers will replace the fuel pump module, free of charge. Owner notification letters are expected to be mailed July 20, 2021. Owners may contact Nissan customer service at 1-800-867-7669. Nissan's number for this recall R21A2. Owners may contact INFINITI customer service at 1-800-662-6200. INFINITI's number for this recall is R21A3.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Nissan North America, Inc.'s contact for this recall will be Sarah Shiver who may be reached by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement