

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager
Freightliner Dealers – U.S. and Canada
Western Star and Sterling Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada
Direct Warranty Customers – U.S. and Canada
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Daimler Trucks North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

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If you have questions about this Letter, please submit your inquiry on the Web using the [WSC Link on DTNAConnect](#)

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SUBJECT: DDC D21R7 - Revised Bulletin

This letter is to inform you that a revised bulletin for DETROIT™ Recall Campaign D21R7, *Tie Rod Clamp (Lock nut) Over-Crimped* is available on DTNAConnect. Please print and use the revised bulletin for all work under D21R7 from this point forward.

REVISION 1: D21R7 Work Instructions are being modified by removing the *Tie Rod Inspection and Mileage Check* as well as removing the *Clamp – Locknut Replacement*. Going forward it will only be necessary to proceed with the *Tie Rod Assembly Replacement* instructions.

REVISION 2: As a result of Revision 1, Table 1 has been adjusted accordingly. Tables 2 and 3 have been modified with updated SRTs and labor times that include test drive and account for the repairing outlets that may not have an alignment rack and need to sublet out this portion of the repair.

REVISION 3: Step 12 of the Corrective Procedure has been modified with a specific reminder in order to perform the alignment properly. This was already part of the workshop manual alignment instructions.

REVISION 4: Step 14 of the Corrective Procedure was added for test drive after bumper install to calibrate the Electronic Stability Control system.

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.