



Dutchmen

CROSSROADS

You are receiving this communication as you are a Key Express user at your dealership.

[Click Here for Safety Advisory](#)

SAFETY ADVISORY 21-409

Safety Recall:

US: 21V-368

CAN: 2021-315

Keystone,

,
ballt@keystonerv.com

Dear :

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2021 High Country Montana Fifth Wheels. As a result, Keystone RV is conducting a safety recall.

Reason for This Recall

It has been decided that the vehicles in the recall population may have 120VAC wiring connectors for the slide room circuit that can get wet and stay wet for extended periods of time due to the way they are mounted. Under certain conditions if the 120VAC connections are wet for an extended period of time it can lead to an increased risk of fire and/or damage to personal property. The vehicles included in the recall are:

2021 High Country Montana Fifth Wheels, All Models

Serial Number Range: MA740000 - MA743291

VINs in Your Inventory

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.

Please log-in to Key Express for your list of VINs in campaign # 21-409

Advisory Instructions

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. [Please click here for a copy of Safety Advisory 21-409](#) which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)
cc. Transport Canada

PO Box 2000 - Goshen, IN 46527-2000
Phone: (574) 535-2100 - Fax: (574) 535-2199
www.keystonerv.com

Learn to navigate recalls on Key
Express. [Click here.](#)

Keystone RV | 2425 Davis Drive, Goshen, IN 46526

[Unsubscribe {recipient's email}](#).

[Update Profile](#) | [Constant Contact Data Notice](#)

Sent by thoms@keystonerv.com powered by



Try email marketing for free today!