

# HUSQVARNA TECHNICAL BULLETIN HTB2105

MAY 5, 2021

**RECALL: THIS MODIFICATION HAS TOP PRIORITY AND MUST BE PERFORMED IMMEDIATELY TO ENSURE CUSTOMER SAFETY**

## REPLACEMENT OF THE FUEL LINES ON THE FRONT FUEL TANK

### AFFECTED MODEL:

**2020 701 Enduro LR**

### RESTRICTIONS: AFFECTED MODELS ARE LINKED BY VIN IN HUSQVARNA DEALER.NET

#### INITIAL INFORMATION:

Husqvarna Motorcycles North America, Inc. has decided that a defect which relates to motor vehicle safety exists with the 2020 701 Enduro LR where abrasion may occur on both fuel lines located on the front fuel tank. To ensure the highest level of safety, performance, reliability and customer satisfaction, it is necessary to install two newly designed fuel lines with an additional clamp that position the fuel lines away from the contact points on the front fuel tank that could cause abrasion.

In extreme cases this could result in the possibility of a fuel leak which may result in damage or possible fire, which could cause injury to the rider or others and/or damage to property. The cause of the defect is due to the shape and mounting position of the original fuel lines on the front fuel tank.

To remedy this defect, newly designed fuel lines with a new shape and an additional clamp have been developed to install on the motorcycle to prevent abrasion.

Husqvarna Motorcycles is notifying all registered owners of affected 2020 701 Enduro LR motorcycles by mail. A copy of the customer letter is included in this bulletin. The customer should take the letter along with the affected motorcycle to an authorized Husqvarna Motorcycles Dealer to have the newly designed fuel lines and additional clamp installed.

This recall must only be performed by trained technicians with proper equipment. Dealers are not to send out parts to customers and should take every reasonable action to make sure the customer does not try to repair or perform the recall on their vehicle. Doing so is a violation of Federal law. Dealers are to properly record the repair of the recall, report and return only the requested parts per this recall to Husqvarna Motorcycles North America, Inc.

Dealers must perform the installation of the newly designed fuel lines with the additional clamp on all affected motorcycles in their inventory prior to any customer delivery. Any affected 2020 701 Enduro LR motorcycles received directly from Husqvarna Motorcycles North America, Inc. requires the installation of the newly designed fuel lines and additional clamp prior to customer delivery. Affected units acquired through dealer transfers or trades must be checked and remedied in Husqvarna Dealer.net to ensure and document that the repair has been performed.

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Motorcycles that are affected must not be sold or operated until the newly designed fuel lines and additional clamp have been installed as described in this bulletin. It is a violation of Husqvarna Motorcycles North America, Inc. policy for an authorized Husqvarna Motorcycles Dealer to deliver any affected units to customers before the procedure in this bulletin has been performed. Husqvarna Motorcycles North America, Inc. must report to the federal government on a regular basis how many units have been inspected and repaired during this campaign. Be sure to submit your warranty request for reimbursement on every unit repaired to ensure accurate compliance numbers.

## PROCEDURE FOR REPAIR:

1. Remove the front fuel tank fairings (according to repair manual).
2. Close both of the fuel petcocks on the bottom of each side of the front fuel tank (Fig.1 – a).
3. Clean the quick-release couplings (Fig.1 – b) thoroughly with compressed air. Dirt must not be allowed to enter the fuel lines under any circumstances.
4. Disconnect the quick-release couplings on both sides (a small amount of residual fuel may leak from the fuel lines).
5. Start by removing the one-ear clamp from the left side of the front fuel tank (Fig.1 – c) and remove the left side fuel line.
6. Position and mount the new left side fuel line on the petcock with the new one-ear clamp. Use special tool hose clamp pliers, part number 60029057000.
7. Connect the quick-release couplings.
8. Remove the one collar screw (Fig.1 – d) on the fuel pump.
9. Position the additional RSGU clamp (Fig.1 – e) on the left side fuel line and mount it with the collar screw of the fuel pump (Fig.1 – d, Table 1).
10. Detach the left fuel line retaining cap from the radiator bracket, position according to the figure and mount (Fig.1 – f).
11. Remove the one-ear clamp from the right side of the fuel tank and remove the right side fuel line.
12. Position and mount the new right side fuel line on the petcock with the new one-ear clamp. Use special tool hose clamp pliers, part number 60029057000.
13. Connect the quick-release couplings.
14. Open both of the fuel petcocks on each side of the fuel tank and check all connections for leaks.
15. Install the front fuel tank fairings (according to repair manual).
16. Perform a function control and test ride.

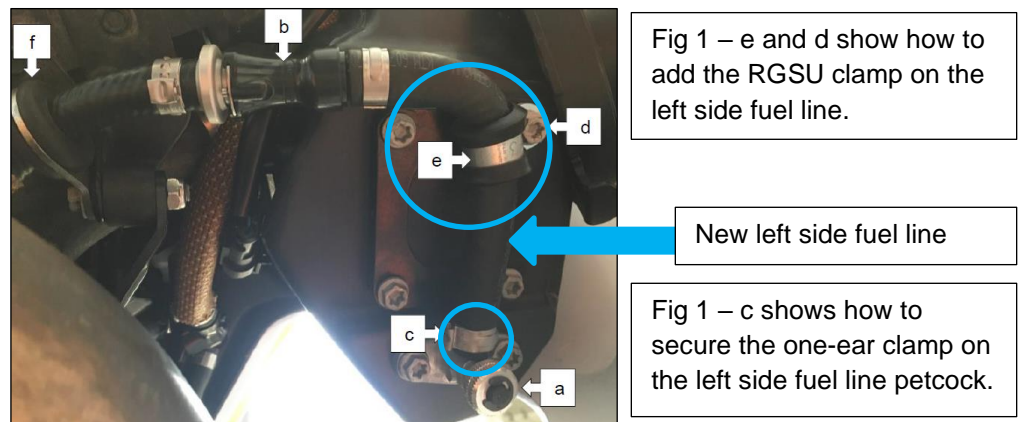


Fig.1 - View of the underside of the front fuel tank - left side

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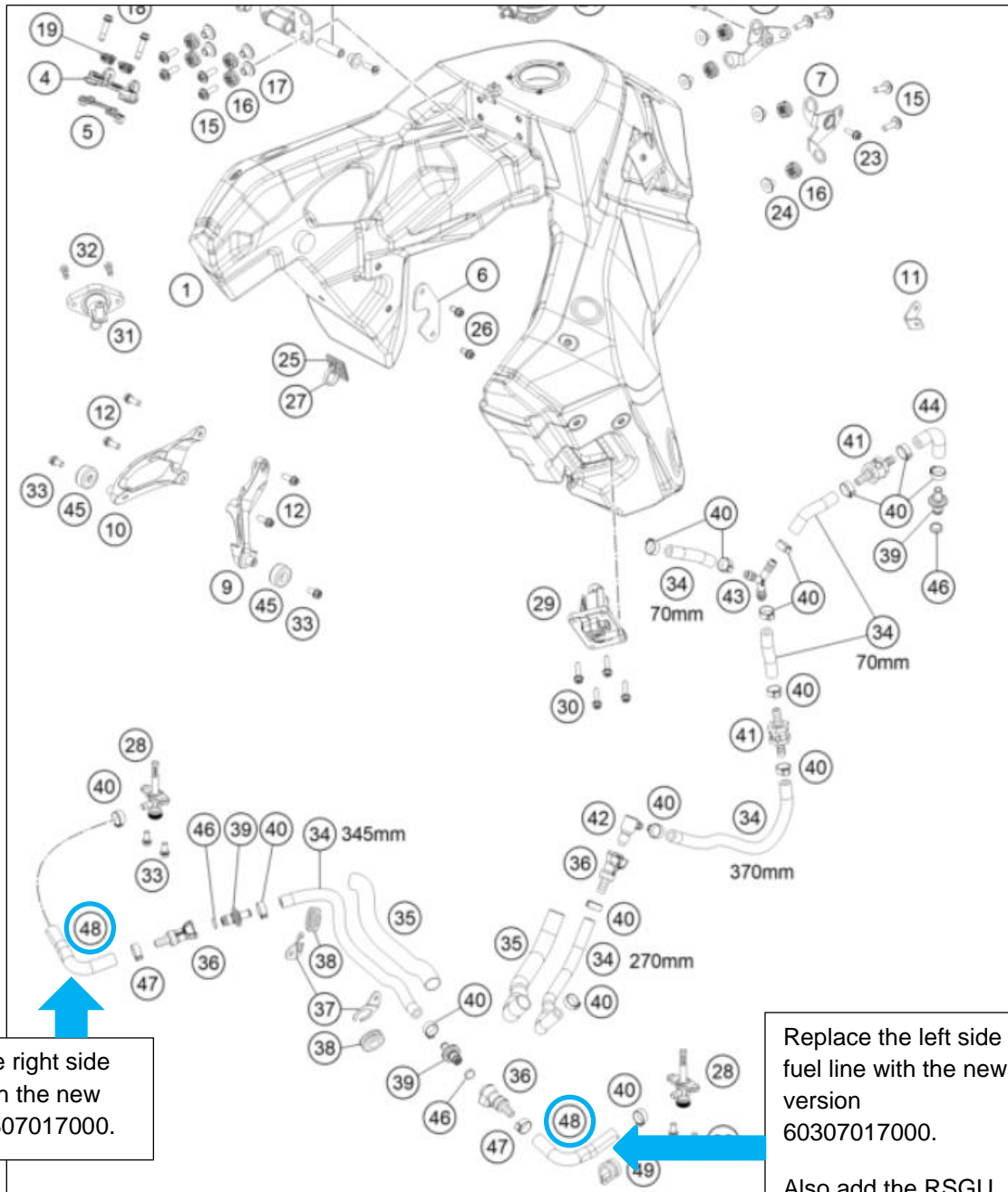
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Replace the right side fuel line with the new version 60307017000.

Replace the left side fuel line with the new version 60307017000.  
Also add the RSGU clamp to the left side fuel line as shown in Fig 1 – e and d.

Fig. 2 – Location of the parts that need to be replaced and updated

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**Table 1 - Screw connections and torques**

Component	Screw	Torque	Remark
Hex collar screw M5 x 20	M5	4 Nm	Medium strength thread lock (e.g., Loctite® 243™)
Screw, nut, bottom radiator bracket	M6	8 Nm	

## PARTS ORDERING:

Order the following parts for each affected motorcycle. You must order all parts shown below to complete this recall properly.

- 2 QTY. 60307017000 – fuel line tank/coupling
- 2 QTY. 00050157706 – variable one-ear clamp 15.7 mm
- 1 QTY. 49007439000 – RSGU clamp 15/12

## VEHICLE LOCK INFORMATION:

Unsold motorcycles that are linked to this recall are locked in the vehicle history. The vehicle lock prevents the motorcycle from being retailed to a customer before the recall is performed. In order to unlock the vehicle you must perform the recall and then submit a TI claim. After the TI claim is submitted it will be possible to unlock and retail the motorcycle.

## WARRANTY INPUT INFORMATION:

**This Technical Bulletin only affects certain VIN numbers! Please check the VIN by performing a Motorcycle History search in Husqvarna Dealer.net to determine if it's affected. If the motorcycle is affected you will see a link to the bulletin and its repair status in the history results. Husqvarna Motorcycles North America, Inc. will not warranty units whose VIN numbers are not listed as this bulletin does not apply to them. It is the responsibility of the dealer to determine if the unit requires this update by checking the vehicle history and understanding the instructions provided by this bulletin.**

Please note that when entering a warranty claim on an affected model, you must perform a history search, expand the **Technical Information** window, click the blue arrow on the right side of the corresponding bulletin message.

You can now choose the TI Number from the list. The TI number for this procedure is according to the repairs performed and listed in the warranty claim input information; click **Continue with selected action code**.

The Warranty Claim is automatically entered for you, including parts & labor. You must enter additional information in the required fields marked with an asterisk "\*" before submitting the claim to Husqvarna Motorcycles. The flat rate time for this repair is based on the action performed and provided in minutes.

Please return the original fuel lines. Place replaced fuel lines in a plastic bag and write the VIN and claim number on the bag. Send the replaced fuel lines to the Husqvarna Motorcycles North America, Inc. Warranty Department at 1119 Milan Ave. Amherst, OH 44001.

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Warranty Claims will only be processed after the fuel lines have been received. Parts must be bagged and include a copy of the claim.

If you need additional labels please order using the following part number:  
 FedEx Prepaid Return Label p.n. UH999094

<b>Warranty type:</b>
TI warranty
<b>Component group:</b>
07 – Fuel tank, seat, spoiler
<b>Failure code:</b>
900 – Failure identification by manufacturer
<b>Failure causing part:</b>
60007016001 – line 7.5X13.5
<b>Campaign code, parts, labor time:</b>
<b>Replacement of front fuel tank fuel lines</b> Action code: <b>07_1870665_00</b> Labor time: <b>30 minutes</b> Parts: <b>2 units 60307017000 fuel line tank/coupling</b> <b>2 units 00050157706 variable one-ear clamp 15.7 mm</b> <b>1 unit 49007439000 RSGU clamp 15/12</b>
<b>Are stock items affected:</b>
<b>No</b>

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## IMPORTANT SAFETY RECALL NOTICE NHTSA Recall No. xxxxxxx

Affected VIN: «Vin»  
«PdiFirstName» «PdiLastName»  
«PdiAddress1»  
«PdiCity», «PdiProvince» «PdiPostalCode»

5/xx/2020

**RE: Affected models:  
2020 – 701 Enduro LR**

Dear Husqvarna Motorcycles Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Husqvarna Motorcycles North America, Inc. has decided that a defect which relates to motor vehicle safety exists with the 2020 701 Enduro LR. On affected motorcycles, it is necessary to install two newly designed fuel lines with an additional clamp that position the fuel lines away from the contact points on the front fuel tank that could cause abrasion. The presence of a leak could result in the possibility of damage or possible fire, which could cause injury to the rider or others and/or damage to property.

The cause of the defect is due to the shape and mounting position of the original fuel lines on the front fuel tank.

To remedy this defect and to ensure the highest level of safety, performance, reliability and customer satisfaction, it is necessary to have the two newly designed fuel lines with a new shape and an additional clamp installed. This work must be performed by an authorized Husqvarna Motorcycles dealer and will be done free of charge.

Please contact your authorized Husqvarna Motorcycles dealer (log onto [www.husqvarna-motorcycles.com](http://www.husqvarna-motorcycles.com) for a complete dealer listing) as soon as possible to arrange for installation of the newly designed fuel lines with an additional clamp. It is suggested that you call your local authorized Husqvarna Motorcycles dealer to make an appointment to have the recall repair performed. The repair procedure will take approximately 30 minutes. However, it may be necessary to leave your motorcycle with the dealer for a longer period of time depending on their work schedule. Please present a copy of this letter along with your motorcycle to your local authorized Husqvarna Motorcycles dealer. There will be no charge for this service.

If you have any questions related to the content of this letter, please contact Husqvarna Motorcycles North America, Inc. Customer Relations at (888) 985-6090 for assistance. Furthermore, if you believe that Husqvarna Motorcycles has failed to remedy this defect without charge or is unable to do so within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>

If you have sold, traded or no longer own this motorcycle, it is important for the safety of the current owner that you inform Husqvarna Motorcycles North America, Inc., of current ownership or unknown ownership status by returning the second page of this letter in the enclosed self-addressed prepaid postage envelope.

If you are a vehicle lessor, Federal Regulations require you to forward this notice to your lessee within ten days.

If you have already paid for a repair related to this concern before the date of this letter, you may be eligible for reimbursement. Please contact Husqvarna Motorcycles Customer Relations at the number above for more information.

We apologize for any inconvenience and want to assure you that our commitment together with all Husqvarna Motorcycles Dealers is to provide you with the highest level of service, support and customer satisfaction.

Best Regards,  
Dealer Services Department  
Husqvarna Motorcycles North America, Inc.

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### Customer Record Update Form

**NOTICE:** If you no longer own this motorcycle or have had an address change please complete the following portion of this letter and return to Husqvarna Motorcycles in the enclosed self-addressed envelope.

Please complete and return this portion to Husqvarna Motorcycles if ownership of the referenced motorcycle has changed. Please print legibly.

The new address is or I have sold the motorcycle to:

New owner's name \_\_\_\_\_ «Vin»  
Address \_\_\_\_\_ «PdiFirstName» «PdiLastName»  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_ «PdiAddress1»  
Phone number \_\_\_\_\_ «PdiCity», «PdiProvince» «PdiPostalCode»  
Email \_\_\_\_\_  
Date of Resale \_\_\_\_\_

Returning this form will help us to contact the current owner and will enable us to update our records so you can be assured not to receive notifications for this motorcycle in the future. Thank you.

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