

Mr. [REDACTED]

URGENT SAFETY RECALL

**This is an important Safety Recall.
The remedy will be performed FREE
OF CHARGE to you.**

July 16, 2021

This notice applies to your vehicle:
WP1E [REDACTED]

IMPORTANT SAFETY RECALL (Interim Notice)

**Certain 2021 Model Year Porsche Panamera and Taycan Vehicles
Front Lower Trailing Arms
NHTSA ID 21V-362**

Dear Mr. [REDACTED],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Porsche has decided that a defect that relates to motor vehicle safety exists in certain 2021 Model Year Porsche Panamera and Taycan vehicles. Our records show that you are the current owner of a vehicle affected by this recall.

What is the issue?

Due to a supplier production issue that has since been corrected, the front right lower trailing arm on your vehicle may not have been forged to specification, which could affect its durability. If the front lower trailing arm fractures, your vehicle could experience a potential deterioration or loss of control which could increase the risk of a crash. Until your vehicle is remedied, please follow instructions to the right.

What will Porsche do?

Porsche is currently preparing remedy parts. As soon as parts are ready, Porsche will send you another Recall letter asking that you contact your authorized Porsche dealer for completion of this recall. Once available, the subject front lower trailing arm will be replaced by your authorized Porsche dealer, free of charge.

What should you do?

Please wait for our follow up letter to bring your vehicle in for a remedy.

If prior to having this remedy performed you notice any abnormal noises coming from the front axle of your vehicle or you notice a misalignment in your steering wheel position, safely park your vehicle and immediately contact your authorized Porsche dealer.

To find your nearest authorized Porsche dealer, visit: www.porsche.com/usa

If you require further assistance, you may contact us at 1-800-PORSCHE or email customersupport@porsche.com

What if you are not the owner or operator of this vehicle?

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten days of receipt.

If you have changed your address or have sold the referenced vehicle, please contact customer support at the contact information above so we can update our records.

If you believe that the dealer or Porsche has failed or is unable to remedy the defect without charge or within a reasonable amount of time, you may file a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to: <http://www.safercar.gov>.

We apologize for any inconvenience this matter may cause you. We are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Very truly yours,

Porsche Cars North America, Inc.