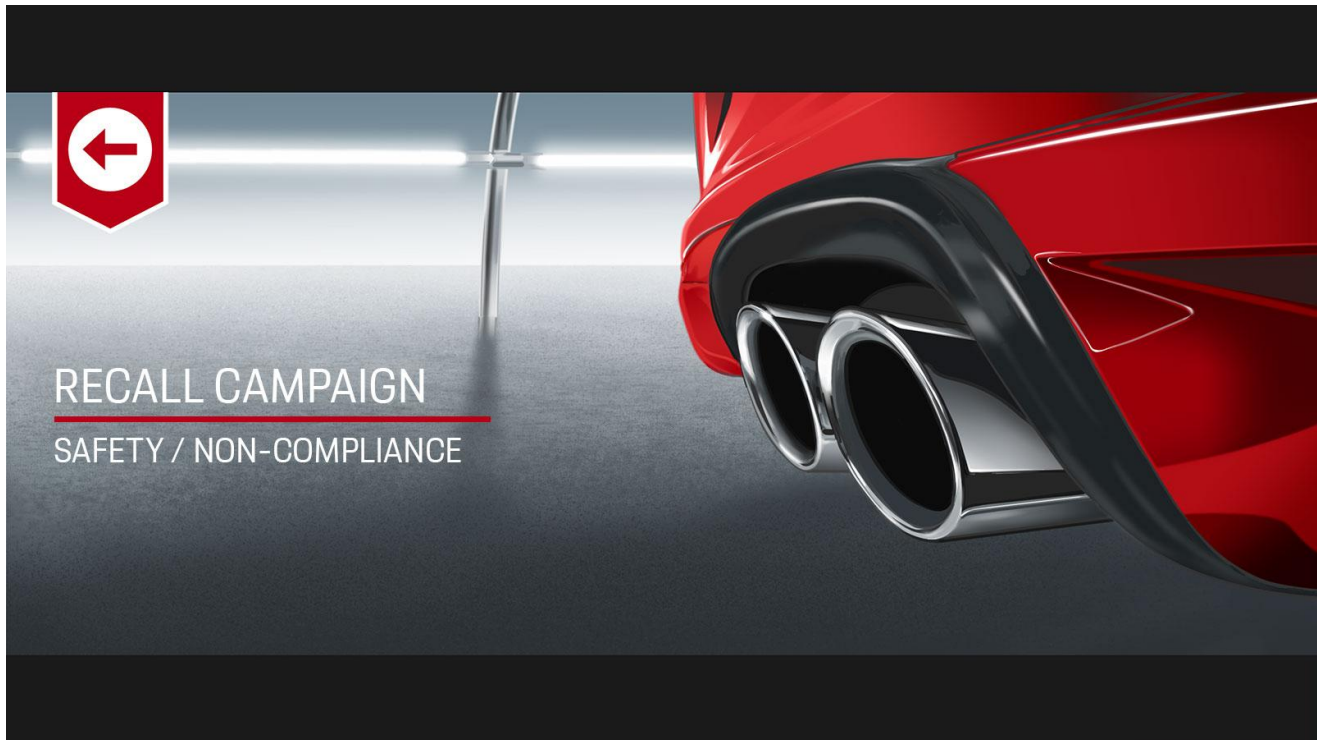


# AMB2 Stop Delivery/Recall campaign - Replacing lower trailing arms on front axle

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## Update 9/20/21

Please be advised that parts can now be ordered via PDX for all remaining AMB2 VINs. A full VIN list of all affected AMB2 cars has been added to this posting.

## Update 7/6/21

Please note that initial parts stock has arrived to PDCs to satisfy grounded vehicles with Stop Delivery AMB2.

Parts may be ordered via PRMS ticket to PCNA Parts Support for vehicles in inventory and repairs may begin.

Vehicles currently at port will be completed at port and therefore **dealers should not order parts for those vehicles.**

**A list of all 128 AMB2 affected vehicles in dealer inventory is attached.**

For escalated customer cases relating to this recall, please place a request for parts via PRMS.

## **IMPORTANT REMINDER**

**IT IS A VIOLATION OF FEDERAL LAW FOR DEALERS TO DELIVER TO CUSTOMERS NEW VEHICLES IN THEIR INVENTORY AFFECTED BY THIS NOTIFICATION UNTIL THESE VEHICLES ARE REMEDIED. DEALERS SHOULD NOT SELL, LEASE, RENT, OR LOAN ANY NEW OR USED VEHICLES IN DEALER INVENTORY AFFECTED BY THIS NOTIFICATION PRIOR TO REMEDY. DEALERS GROUNDING LEASE RETURNS SHOULD REMEDY ALL AFFECTED GROUNDED VEHICLES.**

## **AMB2 Stop Delivery/Recall campaign - Replacing lower trailing arm on front axle**

### **Overview**

Due to a supplier production issue that has since been corrected, the right front lower control arms in the subject vehicles might not have been forged to specification, which could affect their long-term durability.

If the front lower control arm fractures, the vehicle may experience a potential deterioration or loss of steering control.

In order to avoid this, the lower trailing arm on the right front axle must be replaced on the affected vehicles.

As soon as parts become available, please arrange for this measure to be carried out on the affected vehicles immediately.

<b>Model type</b>	Taycan (Y1A) Panamera (971)
<b>Model year</b>	2021
<b>Number</b>	565

## Key dates

<b>Technical Information Availability</b>	Calendar Week 24
<b>Availability of parts ordering</b>	30% by mid to late June

## Required parts - Taycan

Part No.	Designation	Quantity/vehicle	Parts return*
V04015006N	Front-axle trailing arm, right	1 unit	No
PAF108544	Oval-head screw with multiple-tooth head M12 x 1.5 x 90	1 units	No
PAF909664	Hexagon collar nut, self-locking, M12 x 1.5	1 units	No

Additional parts required if the camber on the front axle must be corrected during suspension alignment:

Part No.	Designation	Quantity/vehicle	Parts return*
N 91244301	Hexagon flange bolt with hexagon socket head, M12 x 1.5 x 90	6 units	No

## Parts required - Panamera

Part No.	Designation	Quantity/vehicle	Parts return*
V04015006O	Front-axle trailing arm, right	1 unit	No
N 10628301	Hex flange bolt	1 units	No

## AMB2 Stop Delivery/Recall campaign - Replacing lower trailing arms on front axle

PAF104029	Hexagon collar nut, M12 x 1.5	1 units	No
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Additional parts required if the camber on the front axle must be corrected during suspension alignment:

Part No.	Designation	Quantity/vehicle	Parts return*
N 91244301	Hexagon flange bolt with hexagon socket head, M12 x 1.5 x 90	8 units	No
N 91260401	Hexagon flange bolt with hexagon socket head, M12 x 45 - V6 only	2 units	No

## Required materials - Taycan/Panamera

Usually already available in the Porsche Dealer

Part No.	Designation	Quantity/vehicle
00004330508	Mounting paste	100 g tube (approx. 2 g per vehicle is required)

\*The parts must be stored until such time as the **related warranty or campaign claim has been credited**. If a **barcode is generated** with the credit note, the affected part must be sent to Porsche AG as usual. If no barcode is generated with the credit note, the part can go directly into the genuine remanufactured parts process or be scrapped.

### Ordering required parts

This post will be updated once parts are available for ordering.

## Warranty processing

### Scope 1: Replacing trailing arm on front axle, lower right

- Panamera

- Without calibrating the driver assistance systems

Damage Code	AMB2 99 000
Repair Code	2
Working time	359 TU

### Scope 2: Replacing trailing arm on front axle, lower right

## AMB2 Stop Delivery/Recall campaign - Replacing lower trailing arms on front axle

### - Panamera

#### - Calibrating front camera without further driver assistance systems

Damage Code	AMB2 99 000
Repair Code	2
Working time	381 TU

#### Scope 3: Replacing trailing arm on front axle, lower right

### - Panamera

#### - Calibrating front camera and driver assistance systems

- Adaptive cruise control ACC (M-no. 3V1 or 8T3)
- Night View Assist (M-no. 9R1)

Damage Code	AMB2 99 000
Repair Code	2
Working time	422 TU

#### Scope 4: Replacing trailing arm on front axle, lower right

### - Taycan

#### - Without calibrating the driver assistance systems

Damage Code	AMB2 99 000
Repair Code	2
Working time	259 TU

#### Scope 5: Replacing trailing arm on front axle, lower right

### - Taycan

#### - Calibrating front camera without further driver assistance systems

Damage Code	AMB2 99 000
Repair Code	2
Working time	460 TU

#### Scope 6: Replacing trailing arm on front axle, lower right

### - Taycan

#### - Calibrating front camera and driver assistance systems

- Adaptive cruise control ACC (M-no. 3V2 or 3V9 or 8T8)
- Night View Assist (M-no. 9R1)

Damage Code	AMB2 99 000
Repair Code	2
Working time	487 TU

Please enter the campaign that was carried out in the Warranty and Maintenance booklet for the vehicle.

## Porsche Mobility

If requested, the mobility of the affected customer can be assured by offering a suitable replacement vehicle.

Please invoice this additional service with the campaign scope via WWS.

## Further information

Work instruction

TI No. 84/21, Group 4, Service, AMB2

Vehicle list and allocation

See PCSS or attached VIN list for reference

Technical Information

See PCSS or [Aftersales Document Database](#)