

**IMPORTANT SAFETY RECALL NOTICE**

August 27, 2021

GILLIG Campaign ID Number: 21V-352

Property  
Name  
Address  
City, State Zip

*This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.*

*GILLIG is recalling a limited population of buses equipped with Cummins L9 Diesel engines which may be affected by a safety defect due to fuel injection common rails that may develop leaks and increase the risk of fire in the presence of an ignition source.*

**What The Issue Is:** *Cummins Inc. is recalling a number of L9 Diesel engines installed in a variety of vehicles including transit buses, due to defective High Pressure Common Rail fuel systems. (recall ID# 21E-032). A subset of these defected Cummins engines was installed in GILLIG transit buses manufactured between 02/23/2017 and 10/12/2020. Therefore, GILLIG is recalling the affected vehicle population to fulfill the vehicle OEM's reporting obligations, as required by 573.5(a).*

**What We Are Asking You To Do:**

- 1. Review the enclosed VIN list to ID the buses affected by this recall.*
- 2. Reach out to your local Cummins Service Provider to schedule appointment to perform Recall.*

**What GILLIG Will Do For You:** *This safety recall campaign is administered by Cummins Inc. If needed, GILLIG will facilitate communication with Cummins to complete the needed repair at no cost to you. As indicated by Cummins, the fuel rail threads will be inspected for damage. If damage is found on the threads, the rail will be replaced with a rail of a different design. The fuel lines will also be replaced with lines of a different design if the rail is replaced. If no damage is found on the threads, new crush washers will be installed. For units having no thread damage, the technician will be instructed to place a paint dot somewhere on the rail to indicate that the repair has been completed. For units that do have thread damage, the replacement rail and fuel lines will have unique part numbers. The replacement rail and lines are also visibly different.*

*Any questions regarding this information should be directed to your local Cummins distributor or dealer. You may also contact Cummins Care at 1-800-286-6467 or GILLIG Service at [fieldservice@gillig.com](mailto:fieldservice@gillig.com) .*

***If, after having attempted to take advantage of this recall, you believe you have not been able to have your bus remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.***

***Federal regulations require that any vehicle lessor receiving the recall notice must forward a copy of this notice to the vehicle lessee within ten days.***

***We regret any inconvenience that this situation may cause you. GILLIG wants to assure you that we are concerned about customer safety and your continued satisfaction with our products.***

***Sincerely,***

**GILLIG, LLC**

A handwritten signature in black ink, appearing to read "Victor Doran", with a long horizontal flourish extending to the right.

**Victor Doran  
Executive Director, Quality & Service**

**CC: Mr. Greg Vismara, V.P., Engineering, GILLIG LLC  
Mr. Marco Genova, Product Safety & Compliance Manager, GILLIG LLC**