



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 21, 2021

Mr. Gerard Hones  
Nova Bus  
7900 National Service Road  
Greensboro, NC 27409

NEF-107MR  
21V-351

**Subject:** High Pressure Fuel Rail Assembly May Leak Fuel

Dear Mr. Hones:

This letter serves to acknowledge Nova Bus's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

NOVA BUS/LFS/2016-2020

NOVA BUS/LFS ARTIC/2016-2020

**Mfr's Report Date:** May 14, 2021

**NHTSA Campaign Number:** 21V-351

**Components:**

FUEL SYSTEM, DIESEL:FUEL INJECTION SYSTEM:FUEL RAIL

**Potential Number of Units Affected:** 644

**Problem Description:**

Nova Bus is recalling certain 2016-2020 LFS and LFS Artic vehicles. The sealing washer may not seat correctly in the pilot bore holes, allowing the high pressure fuel rail assembly to leak.

**Consequence:**

A fuel leak in the presence of an ignition source increases the risk of a fire.

**Remedy:**

Dealers will inspect the rail threads, and replace the rail as necessary, free of charge. Owner notification letters are expected to be mailed July 9, 2021. Owners may contact Nova Bus customer service at 1-800-350-6682.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please ensure the following requirements are met:

A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)).

AMENDED 573 REQUIRED.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Nova Bus's contact for this recall will be Michelle Rice who may be reached by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement