

# Part 573 Safety Recall Report

# 21V-348

**Manufacturer Name :** Prevost Cars, Inc.**Submission Date :** MAY 13, 2021**NHTSA Recall No. :** 21V-348**Manufacturer Recall No. :** SR21-301**Manufacturer Information :**

Manufacturer Name : Prevost Cars, Inc.

Address : 35 Boulevard Gagnon  
Ste-Claire, Quebec- Canada 00 G0R  
2V0

Company phone : 999

**Population :**

Number of potentially involved : 17

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2021-2021 Prevost X3 Commuter Coach

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Certain vehicles with a specific flip-up seat configuration from a specific supplier.

Production Dates : DEC 01, 2020 - JAN 25, 2021

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : Certain flip-up seats can convert into a wheelchair accessible area in the vehicle passenger compartment. These seats are equipped with a type 2 seat belt for the person seating in the wheelchair in this area. For the pelvic restraint portion, some parts have been inverted during the assembly process at the supplier. This can cause the torso restraint to not be positioned as indented on the person.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Under certain conditions, this may increase the risk of a passenger injury. Nova Bus has not received any report of injury or death associated with this defect. Therefore we consider this as a proactive measure to protect the public from the potential risk associated with this defect.

Description of the Cause : The seat belt installation on the seat sub-assembly was inverted by the supplier following an assembly drawing error.

Identification of Any Warning that can Occur : The person can realize that the torso restraint may not be positioned as typical on its shoulder.

**Involved Components :**

Component Name 1 : Seat belt

Component Description : Seat belt for the wheelchair person of the flip-up seat

Component Part Number : 104096, 104099

**Supplier Identification :****Component Manufacturer**

Name : Freedman Seating Company

Address : 4545 W Augusta Blvd  
Chicago Illinois 60651

Country : United States

**Chronology :**

2021-05-06 Report of inverted pelvic restraint parts of the seat belt from the Prevost Plattsburgh vehicle assembly plant.

2021-05-07 Prevost decides to initiate a proactive delivery stop for the affected vehicles.

2021-05-07 Volvo Group North America Product Safety Working Group is informed of the potential safety related issue. Investigation opened.

2021-05-07 The vehicles at the plant are remedied by the seat supplier.

2021-05-11 Volvo Bus Corporation Product Safety Committee determines a safety-related defect exists.

2021-05-11 The vehicles in service are remedied by the seat supplier.

2021-05-13 Prevost informs NHTSA that a voluntary recall will be released to address the safety-related defect. Prevost did not received any consumer complaint, warranty claim or field report associated with this defect.

**Description of Remedy :**

Description of Remedy Program : Prevost will provide a service document to inspect and remedy the seat belt installation for the affected vehicle population. All cost associated with this inspection and replacement will be covered by Prevost.  
Note the affected vehicles in service were all remedied as of 2021-05-11 after a quick corrective action response from the supplier. We are submitting this recall report to fulfill 49CFR573/577 requirements related to Safety-Related defect and ensure proper traceability.

How Remedy Component Differs from Recalled Component : The pelvic restraint parts of the seat belt are installed per the installation drawing, per design.

**Identify How/When Recall Condition was Corrected in Production :** The inverted pelvic restraint parts of the seat belt installation were remedied in Production on 2021-05-07 by the seat supplier. Corrective action(8D report) to the seat supplier was requested. Containment action were implemented at the supplier.

**Recall Schedule :**

**Description of Recall Schedule :** Note Prevost does not have a dealer network and the dates entered for the planned dealer notification begin/end date are only to avoid NHTSA Recall Portal error while submitting the recall report.

**Planned Dealer Notification Date :** JUN 18, 2021 - JUN 18, 2021

**Planned Owner Notification Date :** JUN 18, 2021 - JUN 18, 2021

\* NR - Not Reported