



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 20, 2021

Mr. Gerard Hones  
Prevost Cars, Inc.  
7900 National Service Road  
Greensboro, NC 27409

NEF-107MR  
21V-348

**Subject:** Improperly Positioned Seat Belt at Flip-Up Seats

Dear Mr. Hones:

This letter serves to acknowledge Prevost Cars, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

PREVOST/X3-45 COMMUTER/2021

**Mfr's Report Date:** May 13, 2021

**NHTSA Campaign Number:** 21V-348

**Components:**

SEAT BELTS

**Potential Number of Units Affected:** 17

**Problem Description:**

Prevost Cars, Inc. (Prevost) is recalling 2021 X3 Commuter Coach. Parts of the seat belt installed at flip-up seats may have been incorrectly assembled, causing the shoulder strap to sit improperly on a person in a wheelchair.

**Consequence:**

An improperly positioned seat belt increases the risk of an injury.

**Remedy:**

Prevost will provide inspection and repair instructions, free of charge. Owner notification letters are expected to be mailed June 18, 2021. Owners may contact Prevost customer service at 1-866-870-2046. Prevost's number for this recall is SR21-301.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

**Please ensure the following requirements are met:**

A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)).

**AMENDED 573 REQUIRED.**



Please be reminded of the following requirements:

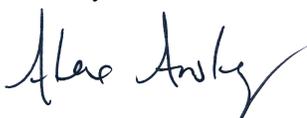
You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Prevost Cars, Inc.'s contact for this recall will be Michelle Rice who may be reached by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement