

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5797
URGENT - DISTRIBUTE IMMEDIATELY

Date: May 13, 2021

Subject: N202325530 - Safety Recall
Speed Limiting Exceeds Tire Rating

Models: 2019 – 2020 Chevrolet Silverado 6500HD

To: All General Motors Medium Duty Dealers

General Motors is releasing Safety Recall N202325530 today. The total number of U.S. vehicles involved is approximately 196. Please see the attached bulletin for details.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated May 14, 2021 or sooner. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

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