



IMPORTANT SAFETY RECALL NOTICE 21V343

May 25, 2021

[OWNER NAME]
[OWNER ADDRESS]
[OWNER CITY, STATE ZIP CODE]

Unit VIN: [VIN]

Model: [Model]

Serial: [serial number]

Dear Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Gulf Stream Coach, Inc. has decided that certain 2021 model year Vista and Vintage Cruisers, Gulf Breeze, Matrix, Streamlite, Northern Express, Envision and Geo Travel Trailers manufactured by Gulf Stream Coach, Inc. ("Gulfstream") do not conform to 49 CFR Part 567 – Certification and Federal Motor Vehicle Safety Standard 110 – "Tire Selection."

Problem Description:

On the vehicles subject to this recall, the Federal Certification Label may contain incorrect tire size and tire pressure information. Load carrying capacity of tires remains the same. Incorrect tire tag identifies the tires as being ST205/75R14D with 2200 pounds carrying capacity at 75 PSI, the substitute tire which is the subject of this recall is a ST215/75R14D with 2200 pounds carrying capacity at 65 PSI.

Consequence:

The potential for improper inflation [65PSI vs error 75 PSI] of the current tires exists if a trailer is labeled incorrectly. There is a potential risk of over inflation which could result in reduced traction and performance of the tires as well as cause uneven tire wear potentially resulting in poor handling and an increased risk of crash.

Remedy:

A replacement label is enclosed to replace the original label. To install, make sure the original label is removed from the vehicle, the area where the original label was installed should be clean and dry to promote adequate adhesion of the new replacement label. Remove the label backer exposing the adhesive backed label and put in place with applied pressure.

If you have concerns with being able to properly install the new label, your dealer may be contacted for assistance. Installation by your dealer will be done free of charge and should take approximately ten minutes to perform the replacement.

Once the recall has been completed, please complete and return the enclosed recall completion postcard. If you have changed your address, please provide your updated address on the card so we can update our records.

What if you no longer own this vehicle:

If you have sold the vehicle, please forward the new owner information to Gulf Stream Coach, Inc. at P.O. Box 1005 Nappanee, Indiana 46550 by completing the enclosed postage paid card so that Gulf Stream Coach can contact the new owner.

Who should you contact if you have further questions or concerns?

If you experience any difficulties in completing the label replacement installation or have any questions regarding this matter, please contact Gulf Stream Coach, Inc. at (800) 289-8787 or towtech@gulfstreamcoach.com.

If after having attempted to take advantage of this recall you believe you have not been able to replace the original label without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the Vehicle Safety Hotline (888) 327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,
Gulf Stream Coach, Inc.