Lisa Sampson

From: Lisa Sampson

Sent: Wednesday, June 9, 2021 2:46 PM

To: REDACTED DEALER

Subject: RE: Informal Notification - Re: Upcoming Recall 21V-334 - DEALE

Attachments: R REDACTED

Rosenbauer's 573 Amendment 1 filing_RCLRPT-21V334-3613.PDF

Good Afternoon,

We have identified a firm list of trucks impacted by the 21V-334 Cummins Engine Recall. Here are some additional details:

- Cummins plans to fully launch the campaign June 24th or later.
- Until the campaign is fully launched, your authorized Cummins service provider will not see the campaign in their system.
- The reason for the delay is because Cummins is procuring enough parts to support the campaign when launched.
- Once launched, the nearest authorized Cummins service provider can perform the recall remedy and repair if a defect is found.
- The authorized Cummins service provider will need to procure a tool and crush washers from Cummins distribution in order to perform the inspection, which should take .5 hours.
- Cummins is expecting <1% of defects. Should they find a defect, they are expecting that they will need to replace the fuel rail but more information to come.
- Because Rosenbauer needs to report the recall completion progress to NHTSA, I will need to know when each truck has been inspected and if it passed/failed. We will be using our SRS system for this.

Once I receive a firm date from Cummins on their launch, I will send official notification letters to our customers as well as you. I will detail out what information the Cummins service providers require to schedule the inspection. For now, I know that these trucks will be impacted. Feel free to reach out if you have any questions. If not, we'll be in contact in a few weeks.

REDACTED LIST



From: Lisa Sampson < REDACTED>

Sent: Thursday, May 20, 2021 1:33 PM

To: recalls < recalls@rosenbaueramerica.com >

Subject: Informal Notification - Re: Upcoming Recall 21V-334

Hello Valued Rosenbauer Dealers,

We have submitted our initial paperwork to NHTSA and Transport Canada regarding an upcoming recall initiated by Cummins for a population of 697 trucks with certain L9 and ISX12 engines. The engine's fuel rail assembly may develop leaks, which may result in an undetected prolonged diesel fuel spray. A leak involving spraying and/or misting fuel in the presence of an ignition source may increase the risk of fire. If you witness a leak, please contact us immediately.

I have attached the recall notification sent to Rosenbauer from Cummins but you are welcome to look up a more detailed report on the NHTSA website: www.safercar.gov. Rosenbauer will work with Cummins who will perform the remedy which is inspection/reassembly and replace the fuel rail if defective. They are expecting <1% defect.

This email is to provide an informal notification as we gather information before we submit a formal letter or email to you as well as the owners. Information that we are gathering are exactly which trucks are impacted as well as their current location (in WIP, at the dealer, at the customer) and how we will handle the repair (i.e. logistics). I anticipate sending official letters to the customers by the beginning of July (maybe sooner) and will let you know when we have solidified the list and plan of action.

Feel free to reach out should you have any questions regarding recalls or technical service bulletins at recalls@rosenbaueramerica.com.

