



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 17, 2021

Ms. Pamela Tonglao  
Counsel  
PACCAR Incorporated  
777 106th Ave NE  
Bellevue, WA 98004

NEF-107MR  
21V-328

**Subject:** Spring Brake Chamber Assembled Incorrectly

Dear Ms. Tonglao:

This letter serves to acknowledge PACCAR Incorporated's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

PETERBILT/348/2021  
PETERBILT/579/2021

**Mfr's Report Date:** May 10, 2021

**NHTSA Campaign Number:** 21V-328

**Components:**

SERVICE BRAKES, AIR  
SERVICE BRAKES, AIR:DISC:CHAMBER

**Potential Number of Units Affected:** 13

**Problem Description:**

PACCAR Incorporated (PACCAR) is recalling certain 2021 Peterbilt 348 and 579 vehicles. The spring brake chamber may have been assembled with incorrect springs that were out of specification, which may cause the pressure plate to shift.

**Consequence:**

The pressure plate may tear the diaphragm, causing a loss of air pressure and increasing the risk of a crash.

**Remedy:**

Dealers will replace brake chambers, free of charge. Owner notification letters are expected to be mailed July 9, 2021. Owners may contact PACCAR (Peterbilt) customer service at 1-940-591-4220. PACCAR's number for this recall is 21PBE.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

**Please ensure the following requirements are met:**

Per the requirements of 573.6(c)(2)(iv), please provide the supplier contact information, address and country of origin (if known) for the spring brake chamber.

**AMENDED 573 REQUIRED.**

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

PACCAR Incorporated's contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement