

***** IMPORTANT SAFETY RECALL *****

Cummins Campaign #C2423 Transport Canada Recall #2021-271

July 30, 2021

Dear Cummins Customer:

This notice is sent to you in accordance with the requirements of the *Motor Vehicle Safety Act*.

This is to inform you that your vehicle may contain a defect that could affect the safety of a person.

Cummins is conducting a recall involving certain Cummins L9 and ISX12 engines manufactured between January 2, 2017 and October 16, 2020 installed in buses, school buses, emergency vehicles and recreational vehicles. This notice applies to your engines in the vehicles listed on the enclosed table.

WHAT IS THE PROBLEM?

The fuel rail assembly may develop leaks, which may result in an undetected prolonged diesel fuel spray. A leak involving spraying/misting fuel in the presence of an ignition source may increase the risk of fire.

WHAT WILL CUMMINS DO?

Cummins has released field Safety Campaign #C2423 "L9/ISX12 Fuel Rail Safety Campaign for Selective North American On-Highway Applications" to correct this condition by inspecting the rail threads for damage and, if damage is found, replacing the rail and fuel lines. If no damage is found, new crush washers will be installed in the rail assembly using a special tool. This campaign is currently available at Cummins Distributors and authorized Warranty Dealers. The repair will be completed free of charge and most applications will require approximately 2.5 hours to complete.

WHAT SHOULD YOU DO?

Contact the nearest Cummins Distributor or authorized Warranty Dealer to arrange to have this campaign performed on your engine. The distributor or dealer will work with you to schedule the best date to complete this repair.

In the meantime, Cummins advises you to periodically check the fuel rail for signs of leaking and seek repairs if leaks are identified. If a leak occurs, the operator may see or smell diesel fuel and, in some cases, the check engine lamp may illuminate.

Vehicle lessors receiving this recall notice are required by law to forward a copy of this notice and any subsequent notices to the lessee within ten (10) days

WHO SHOULD YOU CONTACT IF YOU HAVE FURTHER QUESTIONS OR CONCERNS?

If you have questions or concerns about this recall, please contact your local Cummins Distributor or authorized warranty dealer. You may also contact Cummins Care at 1-800- CUMMINS (1-800-286-6467) or visit our website at care.cummins.com. For additional information about the recall, you may contact Transport Canada's Information Centre at 1-800-333-0510.

If you have not registered your Cummins product, please complete the enclosed registration card or register your product at <https://prodreg.cummins.com/prodreg/#/webform/contactInfo>.

If you are no longer the owner of the vehicle listed on the enclosed table, please forward this notice to the new owner or provide the new owner's contact information to Cummins so that we can notify them of this recall.

Cummins is taking this action in the interest of safety and satisfaction with our products. We apologize for any inconvenience and thank you for your attention to this matter.

Sincerely,

Campaign Administrator Cummins Inc.