

Part 573 Safety Recall Report

21V-325

Manufacturer Name : Airstream, Inc.

Submission Date : MAY 18, 2021

NHTSA Recall No. : 21V-325

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : Airstream, Inc.

Address : 419 West Pike Street
PO Box 629 Jackson Center OH
45334-0629

Company phone : 937-596-6111

Population :

Number of potentially involved : 168

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2020-2021 Airstream 2020 Globetrotter and 2021 Globetrotter

Vehicle Type : TRAILERS

Body Style : UNKNOWN

Power Train : NR

Descriptive Information : To determine the recall population we researched claim data for all Globetrotter travel trailers and all occurrences relating to what took place. Based on the information, and severity of the occurrences we were able to determine the population only affecting the model years 2020 & 2021 Globetrotter travel trailers.

Production Dates : MAY 06, 2020 - JUL 31, 2020

VIN Range 1 : Begin : 1STJNYP20LJ553369 **End :** 1STTNYL2XMJ555260 Not sequential

Description of Defect :

Description of the Defect : On 2020 & 2021 Globetrotter travel trailers, the adhesive holding the overhead cabinet door to it's frame may fail under certain conditions allowing the over cabinet door to separate from the frame and fall down.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the overhead cabinet door separates while someone is underneath it, it could cause personal injury.

Description of the Cause : The adhesive failed under certain circumstances.

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

4/13/2021 - Airstream learns about a cabinet door separating from its frame. Investigation begins.

4/22/2019 - Safety committee meets to review known information. Four suspect units with similar warranty information. Determines a recall is warranted.

Description of Remedy :

Description of Remedy Program : Owners will be instructed to schedule an appointment with an Airstream dealer to inspect the securement of the overhead cabinet doors of certain 2020 & 2021 model year Airstream Globetrotters. If any of the overhead cabinet doors are found to be loose, the loose cabinet doors will need to be replaced.

How Remedy Component Differs from Recalled Component : There is not a distinguishable difference in the appearance of the secured cabinet door. The date of manufacture on the Federal Certification Label would be the way to determine if the overhead cabinet door securement is correct. Any unit manufactured after 7/31/2020 would have a properly secured cabinet doors.

Identify How/When Recall Condition was Corrected in Production : The condition was corrected when production implemented an upgraded process for the installation of the cabinet doors.

Recall Schedule :

Description of Recall Schedule : Airstream will send dealer and owner notification letters once approved by NHTSA.

Planned Dealer Notification Date : JUL 06, 2021 - JUL 06, 2021

Planned Owner Notification Date : JUL 06, 2021 - JUL 06, 2021

* NR - Not Reported