

Part 573 Safety Recall Report

21V-321

Manufacturer Name : Volkswagen Group of America, Inc.**Submission Date :** MAY 05, 2021**NHTSA Recall No. :** 21V-321**Manufacturer Recall No. :** 01F1**Manufacturer Information :****Population :**

Manufacturer Name : Volkswagen Group of America, Inc.

Number of potentially involved : 46

Address : 3800 Hamlin Road

Estimated percentage with defect : 100 %

Auburn Hills MI 48326

Company phone : 1-800-893-5298

Vehicle Information :

Vehicle 1 : 2017-2017 Volkswagen TOUAREG GP

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by a review of internal records.

Recalled vehicles differ from those not in the recall because the recalled vehicles are vehicles with special internal manufacturing codes identifying the vehicles as subject to internal use and certain documentation requirements. It is also possible that modification(s) were made to these vehicles during their internal use period for which documentation may be incomplete or could not be verified.

TOUAREG GP count: 3

Production Dates : AUG 05, 2016 - OCT 19, 2016

VIN Range 1 : Begin : WVGEF7BP0HD001141 End : WVGRF7BP3HD002575 Not sequential

Vehicle 2 : 2017-2017 Volkswagen TIGUAN

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by a review of internal records.

Recalled vehicles differ from those not in the recall because the recalled vehicles are vehicles with special internal manufacturing codes identifying the vehicles as subject to internal use and certain documentation requirements. It is also possible that modification(s) were made to these vehicles during their internal use period for which documentation may be incomplete or could not be verified.

TIGUAN count: 8

Production Dates : MAY 11, 2016 - SEP 26, 2016

VIN Range 1 : Begin : WVGRV7AXXHK000001 End : WVGWV7AX8HK005376 Not sequential

Vehicle 3 : 2016-2017 Volkswagen PASSAT GP

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by a review of internal records.

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PASSAT GP count: 15

Production Dates : MAR 10, 2016 - JUL 15, 2016

VIN Range 1 : Begin : 1VWCT7A35GC040957 End : 1VWDT7A36HC000098 Not sequential

Vehicle 4 : 2018-2019 Volkswagen GOLF R GP

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by a review of internal records.

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GOLF R GP count: 2

Production Dates : NOV 20, 2017 - FEB 18, 2019

VIN Range 1 : Begin : WVWWF7AUXJW115707 End : WVWWA7AU5KW108518 Not sequential

Vehicle 5 : 2017-2017 Volkswagen GOLF A6

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by a review of internal records.

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GOLF A6 count: 8

Production Dates : JUL 01, 2016 - NOV 09, 2016

VIN Range 1 : Begin : WVWUF7AU3HW018009 End : WVWWF7AU3HW094192 Not sequential

Vehicle 6 : 2017-2017 Volkswagen E-GOLF GP

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by a review of internal records.

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E-GOLF GP count: 2

Production Dates : FEB 01, 2017 - FEB 01, 2017

VIN Range 1 : Begin : WVWPR7AUXHW950096 End : WVWPR7AU1HW950097 Not sequential

Vehicle 7 : 2017-2017 Volkswagen CCF

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by a review of internal records.

Recalled vehicles differ from those not in the recall because the recalled vehicles are vehicles with special internal manufacturing codes identifying the vehicles as subject to internal use and certain documentation requirements. It is also possible that modification(s) were made to these vehicles during their internal use period for which documentation may be incomplete or could not be verified.

CCF count: 1

Production Dates : SEP 22, 2016 - SEP 22, 2016

VIN Range 1 : Begin : WVWMP7AN1HE504572 End : WVWMP7AN1HE504572 Not sequential

Vehicle 8 : 2018-2018 Volkswagen ATLAS

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by a review of internal records.

Recalled vehicles differ from those not in the recall because the recalled vehicles are vehicles with special internal manufacturing codes identifying the vehicles as subject to internal use and certain documentation requirements. It is also possible that modification(s) were made to these vehicles during their internal use period for which documentation may be incomplete or could not be verified.

ATLAS count: 7

Production Dates : JAN 02, 2017 - DEC 15, 2017

VIN Range 1 : Begin : 1V2MR2CA3JC500093 End : 1V2SR2CA1JC544732 Not sequential

Description of Noncompliance :

Description of the Noncompliance : Volkswagen has determined that certain internal use vehicles were sold without documented confirmation that they were built to Volkswagen's production standards, and/or the vehicles had possible modification(s) made during their internal use period for which documentation may be incomplete or could not be verified. Volkswagen is not aware of any accidents or injuries as a result of this issue.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Volkswagen cannot specifically identify a safety risk. Volkswagen is not aware of any accidents or injuries as a result of this issue. However, if a vehicle does not meet all regulatory requirements, there could be an increased risk of a crash, fire, or injury.

Description of the Cause : The established processes to ensure complete documentation of marketability and/or modifications were not properly followed.

Identification of Any Warning that can Occur : NONE

Involved Components :

Component Name 1 : UNKNOWN

Component Description : UNKNOWN

Component Part Number : UNKNOWN

Supplier Identification :**Component Manufacturer**

Name : Volkswagen Group of America, Inc.

Address : 3800 Hamlin Road
Auburn Hills 48326

Country : United States

Chronology :

August 24, 2020: Volkswagen AG Product Safety Committee requests VWGoA to provide an update on the results on the internal audit, following up on prior related audits focused on internal processes. In that meeting, VWGoA was requested to perform an independent audit of the factory analysis from the previous

similar recalls (01C5, 01C6, 01D7). All vehicles with a certain production code that were produced/imported from MY 2010 or later were to be included in the audit.

September 2020-April 2021: Analysis ongoing, VWGoA contacted factory personnel, corporate vehicle custodians, Corporate Vehicle Services & other business partners to identify potentially affected vehicles and establish their status and disposition.

April 28, 2021: Topic was presented to Product Safety Committee of Volkswagen AG. Decision to repurchase vehicles identified in the VWGoA Internal Audit report. The recall decision was not based on a confirmed safety risk but was based on incomplete documentation confirming that the subject vehicles complied with applicable standards. Vehicles may or may not be repairable with replacement parts or existing software updates.

Description of Remedy :

Description of Remedy Program : Volkswagen will offer to repurchase these vehicles. Volkswagen will not offer a reimbursement plan under this recall.

How Remedy Component Differs from Recalled Component : The affected vehicles are being recalled for repurchase and there is no remedy component.

Identify How/When Recall Condition was Corrected in Production : Volkswagen has taken additional steps to ensure that actual vehicle configuration and compliance with applicable standards is known before a vehicle is marketed.

Recall Schedule :

Description of Recall Schedule : Dealers/owners: On or before July 02, 2021

Planned Dealer Notification Date : JUL 02, 2021 - JUL 02, 2021

Planned Owner Notification Date : JUL 02, 2021 - JUL 02, 2021

* NR - Not Reported