



LEISURE
TRAVEL VANS

IMPORTANT SAFETY RECALL

May 17, 2021



Triple E Recreational Vehicles
A Division of Triple E Canada Ltd.

P: 204 325 4361
F: 204 325 5241

301 Roblin Blvd.
P.O. Box 1230
Winkler, Manitoba CA
R6W 4C4

U.S. Mailing:
P.O. Box 68
Walhalla, ND 58282

LEISUREVANS.COM
TRIPLEERV.COM

«Owner_Name»
«Address1»
«Address2»
«Address3», «Prov» «Postal_Code»

“This notice applies to your vehicle, «Unit»
VIN #«VIN»
Coach Serial #«Serial»

Triple E Recreational Vehicles Recall CA#9927-1 NHTSA #21V320

This notice is sent to you in accordance with the requirements of the National Traffic & Motor Vehicle Safety Act. Triple E Recreational Vehicles has decided that certain 2020 & 2021 Serenity, Unity (All Models) & Wonder (All Models) motorhomes manufactured between June 3, 2019 & March 19, 2021 fail to conform to Federal Motor Vehicle Safety Standard

Description of Non-Compliance:

On LP & gasoline generators, the AGS (Auto Generator Start) remote wire harness in the generator housing, may be too long. The wire harness may become damage when the generator is running. The wire harness may be drawn into the fan causing the wires to become severed. The generator may possibly not stop running when turned off from the remote switch inside the motorhome or the generator will not start or run when required. In the event the wire harness is damaged from the fan, there is an increased risk of electrical shock / injury.

To Have This Modification Performed:

Please contact your selling dealer or a RV service center to perform this recall remedy. The time needed to perform the recall is approximately 10 minutes. If you choose to have this Recall performed by a service center other than your dealer, prior authorization is required.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

For more information contact Triple E RV/Leisure Travel Vans at 1-877-992-9906 Customer Service / Warranty department or by e-mail recalls@tripleerv.com in the subject line "Recall CA#9927-1".

For U.S. Residents

If Triple E Recreational Vehicles fails or is unable to remedy this potential defect without charge, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, Washington, DC 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>

We regret the inconvenience this Recall may cause you but want you to have complete satisfaction with your Leisure Travel Vans product. Thank you for your anticipated assistance and please do not hesitate to contact us should you require additional information.

Sincerely,



Brad Wall
Customer Service / Warranty Manager

BW/wcw

Enclosures

SOP04819 (Standard Operating Procedure)
2 – black nylon ties