

AMBO Stop Delivery/Recall campaign – Retrofitting Heating Element On Passenger Seat...

Stop Delivery WMD7 -> Safety Recall AMBO

Please note that the previously announced Stop Delivery WMD7 for 5 US vehicles (Retrofitting heating element for passenger seat backrest) has been expanded to include already delivered vehicles as a Safety Recall AMBO.

All vehicles affected by Stop Delivery WMD7 were therefore assigned recall AMBO, and must not be delivered until remedied.

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IMPORTANT REMINDER

IT IS A VIOLATION OF FEDERAL LAW FOR DEALERS TO DELIVER TO CUSTOMERS NEW VEHICLES IN THEIR INVENTORY AFFECTED BY THIS NOTIFICATION UNTIL THESE VEHICLES ARE REMEDIED. DEALERS SHOULD NOT SELL, LEASE, RENT, OR LOAN ANY NEW OR USED VEHICLES IN DEALER INVENTORY AFFECTED BY THIS NOTIFICATION PRIOR TO REMEDY. DEALERS GROUNDING LEASE RETURNS SHOULD REMEDY ALL AFFECTED GROUNDED VEHICLES.

Overview

Due to an assembly error that has since been corrected, the subject vehicles were assembled without the passenger seat back heating element.

This variation from specification can affect the Occupant Classification System as calibrated for this specific vehicle. If warnings are ignored, the front passenger restraint systems may not be activated as designed. The vehicles will be recalled to the workshop and the heating element for the passenger seat backrest will be retrofitted free of charge.

Model type	Cayenne (9YA/9YB)
Model year	2020 - 2021
Number	136

Parts required

Part No.	Designation	Quantity/vehicle
9Y0963557E	Heating element	1 unit
N 90791201	Internal hexagon round/oval-head screw	1 unit
...	Seat cover clip i.e. Part No. N 0152612 or alternative (commercially available)	28 ea.*

* For warranty processing, the cushion clips can optionally be invoiced as an additional part in the warranty claim under the part number or under part number AMB00000001 with the "expendable items" designation.

Ordering required parts

Please note that the heating element (part number 9Y0963557E) is expected to be available in early June. An update to this post will be made once parts are available for ordering.

Warranty processing

Scope 1:

Damage Code	AMBO 99 000
Repair Code	1
Working time	247 TU

Please enter the campaign that was carried out in the Warranty and Maintenance booklet for the vehicle.

Porsche Mobility

If requested, the mobility of the affected customer can be assured by offering a suitable replacement vehicle.

Please invoice this additional service with the campaign scope via WWS.

Further information

Work instruction	TI No. 75/21, Group 7, Service, AMBO
Vehicle list and allocation	See PCSS or attached VIN list for reference
Technical Information	See PCSS or the Aftersales Document Database for reference

[AMBO VIN List.xlsx](#) ⓘ

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