



Highland
RIDGE RV



IMPORTANT SAFETY RECALL

Safety Recall: NHTSA # 21V-317
June 2021

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Jayco has decided that a defect, which relates to motor vehicle safety, exists in certain 2021, Jay Feather Micro travel trailers.

Reason for Recall The spare tire carrier may break and fall off of the travel trailer causing a road hazard and increasing the risk of a crash.

Recall Remedy Remedy consists of bolting on 2-Z brackets to the original spare tire carrier for additional reinforcement. All pertinent information regarding this recall is available under the Applications > Recalls section of the website.

What we need you to do Our records show the following unit is affected by this recall, and is part of the current inventory at your Dealership.

VIN

Before placing an order for the Recall Parts Kit, please confirm the unit serial number requires the Recall Remedy, using CASE RECALL LINES in Jayco Partners. The Instructions for the Recall Remedy are available under the Case Recall 21V-317 (US) and 2021-272 (CN) attachments.

Federal law requires the Recall Remedy completed on this unit **prior** to customer delivery.

If you sold this unit recently, please contact the owner immediately to inform them of this recall. In addition, please register this unit by submitting the Warranty Registration information. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We certainly regret this inconvenience; however, our Customers' safety is our most important priority.

Sincerely,
Compliance Management
Jayco Towable Product