



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 11, 2021

Ms. Zoila Turley
Regulatory Compliance Manager
Ducati North America
448 E. Middlefield Road
Mountain View, CA 94043

NEF-107DM
21V-315

Subject: Air May Reduce Effectiveness of Rear Brakes

Dear Ms. Turley:

This letter serves to acknowledge Ducati North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

DUCATI/MONSTER 1200/2017-2020
DUCATI/MONSTER 797/2017-2020
DUCATI/MONSTER 821/2018-2020
DUCATI/SUPERSPORT/2017-2020
DUCATI/XDIAVEL/2016-2020

Mfr's Report Date: May 4, 2021

NHTSA Campaign Number: 21V-315

Components:

SERVICE BRAKES, HYDRAULIC

Potential Number of Units Affected: 5,909

Problem Description:

Ducati North America (Ducati) is recalling certain 2017-2020 Monster 797, Monster 1200, Supersport, 2016-2020 XDiavel, and 2018-2020 Monster 821 motorcycles. Air may permeate the rear brake system.

Consequence:

Air in the system may reduced effectiveness of the rear brakes, increasing the distance required to stop and the risk of a crash.

Remedy:

Dealers will install new rear brake hoses, free of charge. Owner notification letters are expected to be mailed June 17, 2021. Owners may contact Ducati customer service at 1-888-391-5446.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We note that your report states that Ducati believes that this matter does not have a safety risk. In our view, this statement has no force or effect in terms of Ducati's obligation to undertake and complete the recall, and NHTSA does not agree with it.

Please ensure the following requirements are met:

An identification and description of the risk to motor vehicle safety reasonably related to the defect or noncompliance (49 CFR 573.6 (c)(5)). All filings should state an increased risk of either a crash, injury or fire.

AMENDED 573 REQUIRED.

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components involved in this recall. This information should be provided in an amended 573 in the "Involved Components" section.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Ducati North America's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement