



Arcimoto, Inc.

IMPORTANT SAFETY RECALL

June 6, 2021

Safety Recall: Seat Belt Retractor Failures May Increase Risk of Injury in an Accident
NHTSA Recall: 21V314

REMEDY NOT AVAILABLE

Dear <First name, Last name>:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Arcimoto has decided that a defect which relates to motor vehicle safety exists in certain 2019, 2020, and 2021 model year FUVs, Deliverators, and Rapid Responder. The remedy is not available. Once the remedy is available, you will receive a second owner notification asking you to bring your vehicle in for repair.

! IMPORTANT !

- Your vehicle is being recalled; we don't have the remedy yet; we'll get back to you as soon as we do.
- This is an **Interim** letter to be followed by an official recall notice.

Our records indicate that you own more than one vehicle that is subject to this recall. The following VIN's are part of this recall:

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Why is your vehicle being recalled?

This letter serves as an interim notice that Arcimoto will be sending out an official recall notice to replace seat belts. There are reports of seat belts not retracting properly, rattling noise in the retractor, and broken plastic pieces. Since seat belts are a critical safety system and compose the vehicle's safety restraint system, a seat belt failure increases the risk of injury in the event of an accident.

However, while Arcimoto works on the root cause of the defect, we are asking every vehicle owner involved in this recall to have their seat belts inspected by an Arcimoto technician.

What will we do?

Owners will be notified by mail and instructed to contact Arcimoto to schedule a service appointment to have their seat belts inspected and replaced if necessary, free of charge.

What should you do?

Please contact Arcimoto to schedule a service appointment.

Do you have questions?

If you have any questions or concerns, do not hesitate to contact Arcimoto. Arcimoto's main telephone number is 541-683-6293 or call Arcimoto Service and Product Support 541-780-0032.

If after contacting Arcimoto, you are still not satisfied that we have done our best to remedy this condition without charge, and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 21V314.

We apologize for any inconvenience this recall may cause you.

Thank you for being an Arcimoto customer.

Sincerely,

Arcimoto, Inc.

Tel: (541) 683-6293

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