



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 10, 2021

John Dorbin
General Counsel
Arcimoto Inc
2034 West 2nd Avenue
Eugene, OR 97402

NEF-107DM
21V-311

Subject: Inverter Communication May Time Out

Dear John Dorbin:

This letter serves to acknowledge Arcimoto Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ARCIMOTO/DELIVERATOR/2020
ARCIMOTO/FUV/2019-2021
ARCIMOTO/RAPID RESPONDER/2021
ARCIMOTO/ROADSTER/2020-2021

Mfr's Report Date: May 4, 2021

NHTSA Campaign Number: 21V-311

Components:

ELECTRICAL SYSTEM:SOFTWARE
HYBRID PROPULSION SYSTEM: INVERTER

Potential Number of Units Affected: 261

Problem Description:

Arcimoto Inc (Arcimoto) is recalling certain 2019-2021 FUV, 2021 Rapid Responder, 2020 Deliverator, 2020-2021 Roadster. Due to a software error, communication between inverters may time out, possibly resulting in an unexpected battery shutdown.

Consequence:

A battery shutdown causes an immediate loss of power, increasing the risk of a crash.

Remedy:

A service technician to reprogram the inverter firmware, free of charge. Owner notification letters are expected to be mailed May 12, 2021. Owners may contact Arcimoto customer service at 1-541-683-6293. Note: Vehicles previously repaired under Recall 19V834 will need to return for the new remedy.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please ensure the following requirements are met:

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components involved in this recall. This information should be provided in an amended 573 in the "Involved Components" section.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Arcimoto Inc's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement