

IMPORTANT SAFETY RECALL NOTICE

NHTSA Recall No. 21V304

Affected VIN: «Vin»
«PdiFirstName» «PdiLastName»
«PdiAddress1»
«PdiCity», «PdiProvince» «PdiPostalCode»

5/21/2021

RE: Affected models:
2019 790 ADVENTURE and 790 ADVENTURE R
2020 790 ADVENTURE, 790 ADVENTURE R and 790 ADVENTURE R RALLY

Dear KTM Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. KTM North America, Inc. has decided that a defect which relates to motor vehicle safety exists in the model year 2019 and 2020 model motorcycles listed above. It is necessary to have the front brake master cylinder piston return spring replaced on all affected motorcycles. This work must be performed by an authorized KTM Dealer and will be free of charge.

On affected motorcycles there is a possibility that the preload force of the return spring is too low and does not meet the specified tolerance. This could result in the brake piston not being returned to its original position which can impair the function of the front brake. If the function of the front brake is impaired due to the return spring not returning the brake piston to its original position this may reduce the braking systems effectiveness. As a result, this may increase the stopping distance required, which could cause a crash or injury to the rider or others and/or damage to property.

The cause of the defect is due to the preload force of the originally equipped return spring being too low. To remedy this defect, a stronger return spring must be installed on all affected motorcycles.

Please contact your authorized KTM Dealer (log onto www.ktm.com for a complete dealer listing) as soon as possible to arrange having your front brake master cylinder piston return spring replaced. It is suggested that you call your local authorized KTM Dealer to make an appointment to have the recall repair performed. The procedure will take approximately 35 minutes. However, it may be necessary to leave your motorcycle with the dealer for a longer period of time depending on their work schedule. Please present a copy of this letter along with your motorcycle to your local authorized KTM dealer. There will be no charge for this service.

If you have any questions related to the content of this letter, please contact KTM North America, Inc. Customer Relations at (888) 985-6090 for assistance. Furthermore, if for any reason KTM is unable to remedy the situation without charge, or within a reasonable amount of time, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>

If you have sold, traded or no longer own this motorcycle, it is important for the safety of the current owner that you inform KTM North America, Inc., of current ownership or unknown ownership status by returning the second page of this letter in the enclosed self-addressed prepaid postage envelope. If you are a vehicle lessor, Federal Regulations require you to forward this notice to your lessee within ten days.

If you have already paid for a repair related to this concern before the date of this letter, you may be eligible for reimbursement. Please contact KTM Customer Relations at (888) 985-6090 for more information.

We apologize for any inconvenience and want to assure you that our commitment together with all KTM Dealers is to provide you with the highest level of service, support and customer satisfaction.

Best Regards,
Dealer Services Department
KTM North America, Inc.

KTM NORTH AMERICA, INC.

38429 Innovation Court // Murrieta, CA 92563
1119 Milan Avenue // Amherst, OH 44001
8701 Rue Samuel-Hatt // Chambly, QC J3L-6V4
www.ktm.com

The KTM logo is displayed in a bold, black, italicized font against a solid orange background.

Customer Record Update Form

NOTICE: If you no longer own this motorcycle or have had an address change please complete the following portion of this letter and return to KTM in the enclosed self-addressed envelope.

Please complete and return this portion to KTM if ownership of the referenced motorcycle has changed. Please print legibly.

The new address is or I have sold the motorcycle to:

New owner's name _____	«Vin»
Address _____	«PdiFirstName» «PdiLastName»
City _____ State _____ Zip _____	«PdiAddress1»
Phone number _____	«PdiCity»,«PdiProvince» «PdiPostalCode»
Email _____	
Date of Resale _____	

Returning this form will help us to contact the current owner and will enable us to update our records so you can be assured not to receive notifications for this motorcycle in the future. Thank you.

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