



Hyundai Motor America  
P.O. Box 20839  
Fountain Valley, CA 92728-9937

NHTSA Recall Number: 21V-301  
Hyundai Recall Number: 203

## IMPORTANT SAFETY RECALL (INTERIM NOTICE)

2019 – 2020 Elantra, 2019 – 2021 Kona, 2019 – 2021 Veloster

Piston Oil Ring

### This is an important Safety Recall.

- We are currently preparing the remedy. **We will notify you when the remedy is ready.**
- For updated information, you can visit:

[www.HyundaiUSA.com/Campaign203](http://www.HyundaiUSA.com/Campaign203)

This notice applies to your Hyundai, VIN:

Dear

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect which relates to motor vehicle safety exists in your vehicle, with the VIN shown above. Hyundai is conducting a safety recall to address a condition involving engine failures resulting in a vehicle stall and/or fire in certain model year 2019 – 2020 Hyundai Elantra, 2019 – 2021 Hyundai Kona, and 2019 – 2021 Hyundai Veloster vehicles equipped with 2.0-liter “Nu” MPI engines and produced for sale in the U.S. and Canada.

The purpose of this letter is to explain what the recall is about and to keep you informed of Hyundai’s recall implementation plan. We are currently making preparations to implement the safety recall remedy which when available, will be performed at no cost to you. We will send you another notification when the remedy is available.

### What is the problem?

The engines in the subject vehicles may have been assembled using piston oil rings that were produced with inconsistent heat treating by the piston oil ring supplier resulting in excessive oil ring hardness. Excessive hardness can cause chipping of the piston oil ring’s outer periphery, which could lead to scuffing of the engine’s cylinder bore. A damaged cylinder bore could create accelerated oil consumption, which may then cause abnormal knocking noise from the engine and/or illumination of the oil pressure warning light. Continual operation of the vehicle in this condition could result in a seized connecting rod bearing, which could cause damage to the engine block and stall the vehicle, increasing the risk of a crash. A seized connecting rod could puncture the engine block and cause engine oil to leak onto hot surfaces, increasing the risk of a fire.

### What should you do in the interim?

We appreciate your patience. Hyundai is currently making preparations to implement the recall remedy. You will receive a second notification letter when the free remedy is available. **If the Malfunction Indicator Light and/or Oil Pressure Warning Light is illuminated in your vehicle, you should seek service at your Hyundai dealer as soon as possible.** Hyundai also encourages you to periodically check your vehicle’s engine oil level. If the oil level is low, top off with the correct oil as indicated on the engine oil filler cap. For updated information regarding this recall, please visit:

[www.HyundaiUSA.com/Campaign203](http://www.HyundaiUSA.com/Campaign203)

### If you have other questions

If you require further assistance, you may contact the Hyundai Customer Care Center at 1-855-371-9460. If you believe that the dealer or Hyundai has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <https://www.safercar.gov>.

Thank you for your attention to this important safety matter. We apologize for any inconvenience this may have caused you.

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If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

**No longer own this vehicle?**

Changes to your name, address, or if you no longer own this vehicle — Update your information online at:

<https://owners.hyundaiusa.com/content/myhyundai/us/en/contact-us/update-vehicle-ownership.html>

You can easily connect to this web page by using your cell phone to point your camera (or QR code reader app) at the code below. Then select the link which will be displayed on your phone.





Hyundai Motor America  
P.O. Box 2704  
Huntington Beach, CA 92647

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FIRST-CLASS MAIL  
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## IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance  
With Federal Law

