



Hyundai Motor America  
P.O. Box 20839  
Fountain Valley, CA 92728-9937

NHTSA Recall Number: 21V-301  
Hyundai Recall Number: 203

## IMPORTANT SAFETY RECALL

2019 – 2020 Elantra, 2019 – 2021 Kona, 2019 – 2021 Veloster  
Nu Engine Piston Oil Ring

### This is an important Safety Recall.

- Please contact your nearest Hyundai dealer to schedule the repair as soon as possible.
- This repair will be performed at **NO CHARGE** to you.
- To locate your nearest Hyundai dealer and schedule your appointment please visit:  
[www.HyundaiUSA.com/Campaign203](http://www.HyundaiUSA.com/Campaign203)

This notice applies to your Hyundai, VIN:

Dear

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect which relates to motor vehicle safety exists in your vehicle with the VIN shown above. Hyundai is conducting a safety recall to address a condition involving engine failures resulting in a vehicle stall and/or fire in certain model year 2019 – 2020 Hyundai Elantra, 2019 – 2021 Hyundai Kona, and 2019 – 2021 Hyundai Veloster vehicles equipped with 2.0-liter “Nu” MPI engines and produced for sale in the U.S. and Canada.

### What is the problem?

The engines in the subject vehicles may have been assembled using piston oil rings that were produced with inconsistent heat treating by the piston oil ring supplier resulting in excessive oil ring hardness. Excessive hardness can cause chipping of the piston oil ring’s outer periphery, which could lead to scuffing of the engine’s cylinder bore. A damaged cylinder bore could create accelerated oil consumption, which may then cause abnormal knocking noise from the engine and/or illumination of the oil pressure warning light. Continual operation of the vehicle in this condition could result in a seized connecting rod bearing, which could cause damage to the engine block and stall the vehicle, increasing the risk of a crash. A seized connecting rod could puncture the engine block and cause engine oil to leak onto hot surfaces, increasing the risk of a fire.

### What will Hyundai do?

Your Hyundai dealer will inspect the engine to determine the presence of damage on the cylinder bore and piston skirt, and if necessary, will replace the engine. As an added level of protection, all affected vehicles will receive an enhanced engine control software update containing a new Piston Noise Sensing System (“PNSS”) program. The PNSS is currently under development and will be applied when available. This procedure will be performed at **NO CHARGE** to you.

### What should you do?

**Please contact your nearest Hyundai dealer to schedule the recall repair as soon as possible.**

If the Malfunction Indicator Light is illuminated in your vehicle, you should seek service at your Hyundai dealer as soon as possible. The actual time required to perform the inspection is expected to take less than one hour, however if your vehicle needs repairs, your vehicle may be needed longer. Therefore, we recommend scheduling a service appointment to minimize inconvenience.

### If you have other questions

If you require further assistance, you may contact the Hyundai Customer Care Center at 1-855-371-9460. If you believe that the dealer or Hyundai has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <https://www.safercar.gov>.

Thank you for your attention to this important safety matter. We apologize for any inconvenience this may have caused you.

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If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

### **Reimbursement Notification**

If you paid for repairs related to this recall prior to receiving this notification letter, you may submit your reimbursement request electronically or obtain additional information at [www.HyundaiUSA.com/Campaign203](http://www.HyundaiUSA.com/Campaign203) or **1-855-371-9460**.

### **No longer own this vehicle?**

Changes to your name, address, or if you no longer own this vehicle — Update your information online at:

<https://owners.hyundaiusa.com/content/myhyundai/us/en/contact-us/update-vehicle-ownership.html>

You can easily connect to this web page by using your cell phone to point your camera (or QR code reader app) at the code below. Then select the link which will be displayed on your phone.

