



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 7, 2021

Ms. Lisa Hancock  
Corporate Recall Administrator  
Blue Bird Body Company  
402 Blue Bird Blvd  
Fort Valley, GA 31069

NEF-107MR  
21V-300

**Subject:** Drivetrain Malfunction Can Cause Loss of Power

Dear Ms. Hancock:

This letter serves to acknowledge Blue Bird Body Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

BLUE BIRD/ALL AMERICAN/2018-2021  
BLUE BIRD/VISION/2018-2021

**Mfr's Report Date:** April 28, 2021

**NHTSA Campaign Number:** 21V-300

**Components:**

POWER TRAIN  
STEERING

**Potential Number of Units Affected:** 302

**Problem Description:**

Blue Bird Body Company (Blue Bird) is recalling certain 2018-2021 Vision and All American school buses. The drivetrain may experience an electromagnetic noise on the Control Area Network (CAN) bus, which may cause a loss of electrical power to the power steering pump.

**Consequence:**

A loss of assisted power steering increases the risk of a crash.

**Remedy:**

The remedy for this recall is still under development. Owner notification letters are expected to be mailed on June 25, 2021. Owners may contact Blue Bird customer service at 1-478-822-2242.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please ensure the following requirements are met:

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components involved in this recall. This information should be provided in an amended 573 in the "Involved Components" section.

AMENDED 573 REQUIRED.

A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)).

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Blue Bird Body Company's contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement