#### OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

## 21V-299

Manufacturer Name: Suzuki Motor USA, LLC

NHTSA Recall No.: 21V-299
Manufacturer Recall No.: 2A96



#### **Manufacturer Information:**

Manufacturer Name: Suzuki Motor USA, LLC

Address: 3251 East Imperial Highway

Brea CA 92821-6795

Company phone: 714-996-7040

## **Population:**

Number of potentially involved: 270 Estimated percentage with defect: 100 %

#### **Vehicle Information:**

Vehicle 1: 2019-2020 Suzuki UH200

Vehicle Type: MOTORCYCLES

Body Style : OTHER Power Train : GAS

Descriptive Information: The recall population was determined based on production records. All 2018 to 2019

model year vehicles are included.

Production Dates: AUG 17, 2018 - NOV 25, 2019

#### **Description of Defect:**

Description of the Defect: The speedometer may stop working.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: If the speedometer stops working the rider will not be able to know actual

vehicle speed. This could result in vehicle operation at a higher speed than

what is considered to be safe, increasing the risk of a crash.

Description of the Cause: The wheel speed sensor power supply circuit in the speedometer assembly

may contain resistors that are prone to corrosion caused by a reaction to sulfur gas that is released as a natural byproduct from the rubber boot that covers the speedometer assembly wire harness coupler. If corrosion occurs, the affected resistors may develop poor continuity preventing supply of electrical power to the wheel speed sensor. If electrical power is lost, the wheel speed signal will not be sent to the speedometer assembly and the speedometer and odometer

will not function.

Identification of Any Warning NR

that can Occur:

## **Involved Components:**

Component Name 1: Speedometer Assembly

Component Description : Speedometer Component Part Number : 34100-12JU0

Component Name 2: Speedometer Assy

Component Description : Speedometer Component Part Number : 34100-12JU1

## **Supplier Identification:**

## **Component Manufacturer**

Name: CTE TECH CORP Address: No.1-7,Gongjian Rd.

Cidu District Keelung City, Cidu Foreign States 20647

Country: Taiwan, Province of China

## **Chronology:**

The chronology is attached as a separate document

#### **Description of Remedy:**

Description of Remedy Program : The speedometer assembly will be replaced with a new part that uses

resistors that have increased resistance to corrosion. The plan for

customer reimbursement is attached as a separate document.

How Remedy Component Differs The remedy component can be distinguished by part number.

from Recalled Component:

Identify How/When Recall Condition Prior to October 2019, the speedometer assembly manufacturer obtained was Corrected in Production: resistors from two different vendors for use in the speedometer circuit board. The resistors supplied by one of the two vendors were found to have insufficient resistance to corrosion and a resulting potential loss of circuit continuity. From October 2019 onwards, the speedometer supplier discontinued use of resistors sourced from the vendor that had supplied the subject parts, and from that point only used resistors sourced from the other vendor whose parts were not found to be affected by corrosion.

#### **Recall Schedule:**

Description of Recall Schedule: The notification schedule shown is a current estimate. Suzuki will

provide notification of any schedule changes as necessary.

Planned Dealer Notification Date: MAY 17, 2021 - MAY 17, 2021 Planned Owner Notification Date: MAY 24, 2021 - MAY 24, 2021

<sup>\*</sup> NR - Not Reported