



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 5, 2021

Mr. Robert Alsip  
Suzuki Motor USA, LLC  
3251 E. Imperial Highway  
Brea, CA 92821

NEF-107SS  
21V-299

**Subject:** Speedometer and Odometer May Fail

Dear Mr. Alsip:

This letter serves to acknowledge Suzuki Motor USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

SUZUKI/UH200/2019-2020

**Mfr's Report Date:** April 28, 2021

**NHTSA Campaign Number:** 21V-299

**Components:**

ELECTRICAL SYSTEM:INSTRUMENT PANEL:SPEEDOMETER/ODOMETER

**Potential Number of Units Affected:** 270

**Problem Description:**

Suzuki Motor USA, LLC (Suzuki) is recalling certain 2019-2020 UH200 motorcycles. The speedometer assembly resistors may corrode and cause a loss of power to the wheel speed sensor, preventing the speedometer and odometer from displaying information.

**Consequence:**

The operator will not know the vehicle speed without a functioning speedometer, increasing the risk of a crash.

**Remedy:**

Dealers will replace the speedometer assembly, free of charge. Owner notification letters are expected to be mailed May 24, 2021. Owners may contact Suzuki customer service at 714-572-1490 or [www.suzukicycles.com](http://www.suzukicycles.com).

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Suzuki Motor USA, LLC's contact for this recall will be Sarah Shiver who may be reached by email at [sarah.shiver@dot.gov](mailto:sarah.shiver@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement