



SIB 72 02 21

2021-04-28

RECALL 21V-XXX: FRONT SEAT SAFETY BELT BUCKLE

This Service Information Bulletin (Revision #1) replaces SI B72 02 21 **dated April 2021**.

What's New (Specific text highlighted):

- Upgraded to a Safety Recall
- Situation, Correction, Procedure, Parts and Warranty Sections.

MODEL

E-Series	Model Description	Production Date
G20	3 Series Sedan	October 28, 2020 – January 11, 2021
G80	M3 Sedan	November 4, 2020 – March 16, 2021

AFFECTED VEHICLES

Vehicles which require this Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

SITUATION

BMW AG has issued a Delivery Stop (effective April 21, 2021) on a small number of Model Year 2021 BMW 3 Series and M3 vehicles that were produced between October 28, 2020 and March 16, 2021. This has been changed to a Safety Recall as of April 28, 2021.

The retaining screw for the safety belt buckle on the front seats may not be properly torqued. A ratting noise may be noticed from the bottom of the safety belt buckle when fastening the safety belt.

The Recall Notice and Q&A have been attached for further information.

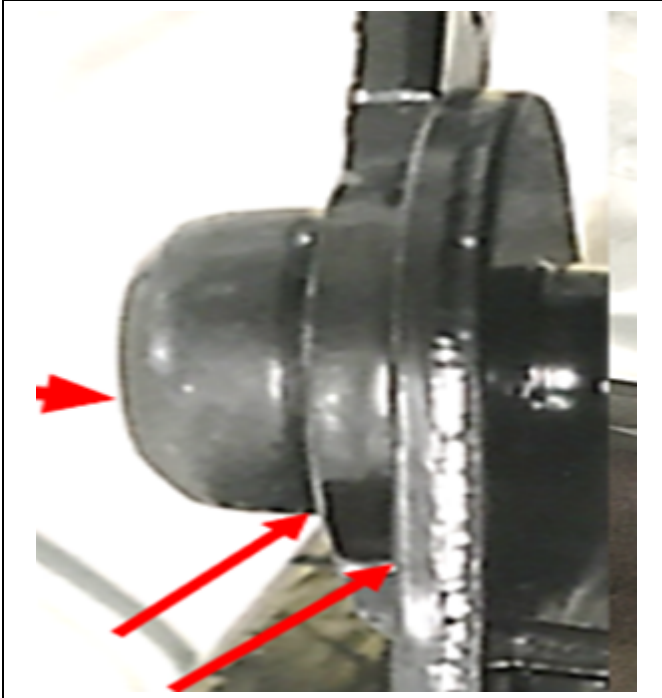
CORRECTION

Check the retaining screw for the safety belt buckle on both front seats.

Rework if necessary.

PROCEDURE

	<p>Check the bolt connection of the lower safety belt (belt buckle) on both front seats for correct screw connection.</p> <p>It is not necessary to remove the seats for this.</p>
--	--



Check whether the bolt for the lower safety belt buckle is in contact with the seat frame.

Note: Do not retighten or tighten the bolt.

If the bolt is not screwed into contact with the seat frame, then the bolt must be replaced according to the repair instructions 72 11 255 Front lower belt.

PARTS INFORMATION

Only use and invoice the part numbers below that apply.

Performing a part number look-up in ETK (EPC) by VIN or model in place of using/invoicing the following part numbers may result with the wrong part numbers being invoiced and installed, this could delay the payment of the claim.

Part Number	Description	Quantity
07 11 9 908 419	Countersunk Screw G20 / G80	1 per buckle If required
07 14 9 321 690	Fillister Head Screw G20 / G80	4 per seat If required

NOTE: Do not over stock these screws. Order as needed.

WARRANTY INFORMATION

Reimbursement for this Recall will be via normal claim entry utilizing the applicable work package information below, and when required, the part numbers listed above.

Defect Code:	0072250200	---
---------------------	-------------------	-----

Completion before the first vehicle delivery to a customer or the vehicle is already in the workshop

Work Pkg	Labor Operation	Description (Plus work)	Labor Allowance
# 1	00 70 882	Check screw connection of lower belt on both front seats (No repair necessary)	3 FRU
Or:			
# 2	00 70 883	Check screw connection of lower belt on both front seats, re-fasten left and/or right	6 FRU; 7 FRU (G20 330e xDrive)

Or:

The vehicle arrives at your center and this Recall shows open (No other Main work will be performed or claimed during this workshop visit)

Work Pkg	Labor Operation	Description (Main work)	Labor Allowance
# 3	00 70 334	Check screw connection of lower belt on both front seats (No repair necessary)	5 FRU
Or:			
# 4	00 70 335	Check screw connection of lower belt on both front seats, re-fasten left and/or right	8 FRU

Only one of the flat rate labor operation codes listed above can be used for claim submission and reimbursement. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and the claim comments (For example: B72 02 21 WP 1), unless otherwise required by State law.

QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Submit feedback at the top of this bulletin
Warranty inquiries	Please contact the Warranty department by either using the Live Chat that's available in the Warranty Documentation Portal or through IDS by selecting

Copyright ©2021 BMW of North America, Inc.

	Coverage, Policy, Coding Questions and Mileage Corrections
Parts inquiries	Submit an IDS ticket to the Parts Department

SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 21V-xxx: Front Seat Safety Belt Buckle – B72 02 21

BMW AG has issued a Delivery Stop (effective April 21, 2021) on a small number of Model Year 2021 BMW 3 Series and M3 vehicles that were produced between October 28, 2020 and March 16, 2021. This has been changed to a Safety Recall as of April 28, 2021.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Safety Recall
21V-xyz
Front Seat Safety Belt Buckle
Model Year 2021
BMW 3 Series Sedan / M3 Sedan
Issue Date: 04/28/2021

Q1. Which BMW models in the US are potentially affected by this Safety Recall?

A small number of Model Year 2021 BMW 3 Series Sedan and M3 models in the US are potentially affected.

Q2. What is the specific issue?

The front seat safety belt buckle assembly may not have been installed according to specifications. Over time, it could loosen, potentially affecting restraint capability, which could increase the risk of injury.

Q3. Why are other models / vehicles not included in this Safety Recall?

Other models have a front seat safety belt buckle assembly installed according to specifications.

Q4. Can I continue to drive my vehicle?

Yes. However, please contact an authorized BMW center and schedule an appointment to have this important Safety Recall performed as soon as possible. For the latest updates to this Safety Recall, please visit www.bmwusa.com/recall. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q5. Can I determine if this issue exists in my vehicle?

If you hear a rattling sound near the area of the front seat safety belt buckle, your vehicle may be experiencing this condition. Please contact an authorized BMW center to schedule an appointment to have this important Safety Recall performed as soon as possible.

Q6. How did BMW become aware of the issue?

BMW became aware of the issue through its quality control procedures.

Q7. How will I be informed of this Safety Recall?

Owners of potentially affected vehicles will receive a letter via First Class mail advising them of this Safety Recall and requesting them to schedule an appointment with an authorized BMW center to have the remedy performed. Owners can locate their nearest authorized BMW center at www.bmwusa.com/dealer. To ensure BMW has the most recent contact and vehicle information, owners should register their vehicle at www.bmwusa.com/myBMW. Registration is free and will give them access to factory-initiated campaigns and other information specific to their BMW.

Q8. How will my vehicle be remedied?

The front seat safety belt buckle assembly will be inspected and, if necessary, replaced for free and should take less than one hour.

Q9. Do I have to wait for my letter to have my vehicle serviced?

No. Please contact an authorized BMW center and schedule an appointment to have this important Safety Recall performed as soon as possible. For the latest updates to this Safety Recall, please visit www.bmwusa.com/recall.