

MACK TRUCKS RECALL ALERT



Subject:	Safety Recall SC0424, Steering Transfer Case (LR)
Recall Number:	SRA-M424
Date:	April 27, 2021
Applicable Markets:	<input checked="" type="checkbox"/> U.S. <input checked="" type="checkbox"/> Canada

Description

Mack Trucks, Inc. (Mack) is recalling certain 2019 & 2020 LR model vehicles manufactured from November 28, 2018 to January 31, 2019. The issue is with the steering transfer case (commonly referred to as the miter box), which may have not received the required amount of oil at the supplier's manufacturing facility. As a result, the internal bearings may fail and cause steering lock-up, which under certain conditions increases the risk of a vehicle crash.

Mack has not received any reports of vehicle crashes. Out of an abundance of caution, we are asking customers to park these vehicles until they are inspected and cleared or repaired.

The transfer case will be inspected and replaced as needed based on the case's assembly date code.

Model and Model Years Affected

- Certain Mack 2019 & 2020 LR model vehicles

Vehicle Quantities

- 276 (4 Canada, 272 US)

Dealer Responsibilities

- The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.
- Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Notification Release Schedule

- Vehicle list will be posted on the Trucks Dealer Portal on April 26, 2021
- Owner notification letters will be released on or before May 7, 2021

Contact

If you have questions or concerns about this recall, contact the Regulatory Affairs Department at vtna.regulatoryaffairs@volvo.com.