

Part 573 Safety Recall Report

21V-292

Manufacturer Name : Keystone RV Company

Submission Date : APR 26, 2021

NHTSA Recall No. : 21V-292

Manufacturer Recall No. : 21-410



Manufacturer Information :

Manufacturer Name : Keystone RV Company

Address : PO Box 2000
2642 Hackberry Drive Goshen IN
46527

Company phone : 574-535-2100

Population :

Number of potentially involved : 574

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2021-2021 Keystone Passport 282QB, 2400RB, 2704RK

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : 282QB, 2400RB, 2704RK models

Production Dates : JUL 16, 2020 - APR 01, 2021

VIN Range 1 : Begin : 4YDT24023MK410671 **End :** 4YDT27024MD414993 Not sequential

Description of Defect :

Description of the Defect : It has been decided that the vehicles in the recall population were built with safety chains that are underrated for the Gross Vehicle Weight Rating (GVWR).

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Under certain conditions during travel, if the vehicle becomes detached from the tow vehicle, the safety chains may not carry the weight of the unit as designed, leading to an increased risk of personal injury and or vehicle crash.

Description of the Cause : The safety chains were incorrectly specified on this floor plan.

Identification of Any Warning NA
that can Occur :

Involved Components :

Component Name 1 : Safety Chain

Component Description : 27" safety chain - 7.6K lb ULT (1.9K working load)

Component Part Number : 860397

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

4/6/21 – During a routine audit it was found that the safety chains did not match the GVWR. Yard was put on hold and investigation opened. Range and scope to be determined.

4/20/21 – Investigation concluded and range and scope completed.

Description of Remedy :

Description of Remedy Program : The remedy is to remove the current under rated safety chains and install the appropriately rated safety chains. Manufacturer Reimbursement Plan on file as of 10/07/2020. General reimbursement plan to be updated every two years. New vehicles are covered under warranty.

How Remedy Component Differs from Recalled Component : The incorrect safety chains, Norco Part #860397 27" safety chain - 7.6K lb ULT (1.9K working load), are rated at 7,600 pounds and the correct safety chains, Norco part #860398-safety chain 5/16" X27" 11700lb w/tag, are rated at 11,700 pounds.

Identify How/When Recall Condition was Corrected in Production : Units were quarantined, inspected then repaired as indicated by inspection.

Recall Schedule :

Description of Recall Schedule : Keystone will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : JUN 11, 2021 - JUN 11, 2021

Planned Owner Notification Date : JUN 11, 2021 - JUN 11, 2021

* NR - Not Reported