



IMPORTANT SAFETY RECALL

Owner

Attention:

Address

City, State, Zip, Country

VIN(s)

June 22, 2021

Re: Safety Recall Notice NHTSA Recall ID# 21V-290

Dear Owner of a Rosenbauer Fire Apparatus:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. This is to inform you that your vehicle may have a defect that could affect the safety of a person or increase the risk of a crash due to the increased brightness of a LED stop, tail, turn, reverse lamp installed in your emergency vehicle. Federal law requires the Recall Remedy completed on this unit prior to customer delivery.

What is the issue? Rosenbauer America is recalling certain: 2015 Commercial 7400, 2016, 2019-2020 Commercial F-550, 2016-2020 Commercial MS 106 and M2 112, 2015, 2018-2019 Commercial 7400, 7500, HV 613, 2021 Commercial 348 and 2017-2019 Rosenbauer Warrior and Commander Chassis that have a Code 3 LED Lamp with Manufacturer Part Number 79STTRBZ. The lights were shipped from Code 3 and installed at Rosenbauer from December 2015 to August 2020 in certain trucks. The increased brightness may adversely affect the vision of following drivers, increasing the risk of a crash.

How do I know if my truck has this type of equipment? Rosenbauer has worked with Code 3 to find the impacted trucks based on production dates. If you have received this letter, we believe the VIN(s) listed above has the recalled light.

How do I resolve this important safety recall? Contact your Rosenbauer Dealer to line up the remedy to fix the recalled light. The remedy involves the installation of a diffuser which is applied to the light and we estimate it to take around .25 hours per light. The repair will be provided to the customer free of charge. However, if you feel comfortable performing the recall yourself, please contact Rosenbauer for a diffuser kit and work instruction. We require photographic proof of completion so we can report appropriately to NHTSA.

What if I already paid to have this repair completed: Contact Rosenbauer and your Rosenbauer Dealer with the details of the repair including pictures of the diffuser installed on the light as well as a labor sheet or invoice. Once we have received proof of completion and your invoice, we will coordinate reimbursement.

www.rosenbaueramerica.com

recalls@rosenbaueramerica.com

ROSENBAUER SOUTH DAKOTA, LLC.
100 THIRD STREET
LYONS, SOUTH DAKOTA 57041
P: 605.543.5591

ROSENBAUER MINNESOTA, LLC.
5181 260TH STREET
P.O. BOX 549
WYOMING, MINNESOTA 55092
P: 651.462.1000

ROSENBAUER MOTORS, LLC.
5190 260TH STREET
P.O. BOX 549
WYOMING, MINNESOTA 55092
P: 651.462.1000

ROSENBAUER AERIALS, LLC.
870 SOUTH BROAD STREET
FREMONT, NEBRASKA 68025
P: 402.721.7622

21V-290



What if I no longer own this truck: please contact Rosenbauer to provide the new owner information. Rosenbauer will then contact the new owner.

If you are the lessor of this vehicle: please forward a copy of this notice to the lessee within 10 days to comply with federal regulations or you can contact recalls@rosenbaueramerica.com for assistance.

If after having attempted to take advantage of this recall you believe you have not been able to have your fire apparatus remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C. 20590 or call the toll-free vehicle safety hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,
Rosenbauer America Warranty Department
100 Third Street
Lyons, South Dakota 57041
PH: 605-543-5591
recalls@rosenbaueramerica.com

www.rosenbaueramerica.com

recalls@rosenbaueramerica.com

ROSENBAUER SOUTH DAKOTA, LLC.
100 THIRD STREET
LYONS, SOUTH DAKOTA 57041
P: 605.543.5591

ROSENBAUER MINNESOTA, LLC.
5181 260TH STREET
P.O. BOX 549
WYOMING, MINNESOTA 55092
P: 651.462.1000

ROSENBAUER MOTORS, LLC.
5190 260TH STREET
P.O. BOX 549
WYOMING, MINNESOTA 55092
P: 651.462.1000

ROSENBAUER AERIALS, LLC.
870 SOUTH BROAD STREET
FREMONT, NEBRASKA 68025
P: 402.721.7622

21V-290



www.rosenbaueramerica.com

recalls@rosenbaueramerica.com

ROSENBAUER SOUTH DAKOTA, LLC.
100 THIRD STREET
LYONS, SOUTH DAKOTA 57041
P: 605.543.5591

ROSENBAUER MINNESOTA, LLC.
5181 260TH STREET
P.O. BOX 549
WYOMING, MINNESOTA 55092
P: 651.462.1000

ROSENBAUER MOTORS, LLC.
5190 260TH STREET
P.O. BOX 549
WYOMING, MINNESOTA 55092
P: 651.462.1000

ROSENBAUER AERIALS, LLC.
870 SOUTH BROAD STREET
FREMONT, NEBRASKA 68025
P: 402.721.7622