



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 29, 2021

Jennifer Shute
Chrysler (FCA US, LLC)
1000 Chrysler Drive
Auburn Hills, MI 48326

NEF-107DM
21V-280

Subject: Loose or Missing Side Curtain Air Bag Fastener

Dear Jennifer Shute:

This letter serves to acknowledge Chrysler (FCA US, LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
DODGE/DURANGO/2020-2021

Mfr's Report Date: April 22, 2021

NHTSA Campaign Number: 21V-280

Components:
AIR BAGS:CRITICAL FASTENERS
AIR BAGS:SIDE/WINDOW:CURTAIN

Potential Number of Units Affected: 2,721

Problem Description:

Chrysler (FCA US, LLC) is recalling certain 2020-2021 Dodge Durango vehicles. The Side Air Bag Inflatable Curtain (SABIC) fastener may be loose or missing.

Consequence:

A loose or missing fastener may cause the side curtain air bag to deploy incorrectly, increasing the risk of injury.

Remedy:

Dealers will tighten or replace the fastener, free of charge. Owner notification letters are expected to be mailed June 11, 2021. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is Y16.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received FCA's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Chrysler (FCA US, LLC)'s contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement