

# Part 573 Safety Recall Report

## 21V-279

**Manufacturer Name :** Dennis Eagle Inc.**Submission Date :** APR 29, 2021**NHTSA Recall No. :** 21V-279**Manufacturer Recall No. :** FSI1454**Manufacturer Information :****Population :**

Manufacturer Name : Dennis Eagle Inc.

Number of potentially involved : 35

Address : 2101 47th Street  
Sarasota FL 34234

Estimated percentage with defect : 100 %

Company phone : 201 9463

**Vehicle Information :**

Vehicle 1 : 2017-2021 Dennis Eagle Elite/Proview

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style : 2-DOOR

Power Train : DIESEL

**Descriptive Information :** We have found out that vehicles should be delivered with a hard copy of the operators manual, we originally supplied them with a USB memory stick containing the operators manual but there is no way of displaying this in the cab. More investigation has found we should have been supplying a hard copy of the maintenance manual as well  
All 35 vehicles are affected

**Production Dates :** MAY 01, 2017 - APR 22, 2021

VIN Range 1 : Begin : SEG1ADBC9HW022994 End : SEG1AKBC1KW025349

☐ Not sequential

VIN Range 2 : Begin : 1D92BGCB8HF791001 End : 1D92BGCB8HF791001

☐ Not sequential

VIN Range 3 : Begin : 1D92BGCB0KF791006 End : 1D92BGGB3KF791009

☐ Not sequential

VIN Range 4 : Begin : 1D92BGGB9LG791012 End : 1D92BGCB8LG791024

☐ Not sequential

VIN Range 5 : Begin : 1D92EGGB6MG791025 End : 1D92EGGB6MG791025

☐ Not sequential

VIN Range 6 : Begin : 1D92BGCB1LG791026 End : 1D92BGGB7LG791039

☐ Not sequential**Description of Noncompliance :**

**Description of the Noncompliance :** DE Inc have been supplying ProView trucks with a copy of the operators manual on a USB memory stick, supplying an electronic version of the manual is OK if there is means to read it within the truck, as we don't supply anything for this we must supply a hard copy. More investigation has found we should be supplying a hard copy of the maintenance manual as well.

FMVSS 1 : NR

FMVSS 2 : NR

**Description of the Safety Risk :** None as a hard copy of the Quick Reference Guide is supplied with all trucks

Description of the Cause : NR

Identification of Any Warning NR  
that can Occur :

### Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

### Supplier Identification :

#### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

### Chronology :

DE have read the legislation and realise they need to have a hard copy of the operators manual as there is no way of displaying the information provided on the USB memory stick. More investigation has found we should supply a hard copy of the maintenance manual as well.

### Description of Remedy :

Description of Remedy Program : Send out hard copies of the operator and maintenance manuals

How Remedy Component Differs N/A  
from Recalled Component :

Identify How/When Recall Condition Anything leaving production after the date this case has been raised will  
was Corrected in Production : have a hard copy of the operators and maintenance manual in the cab

### Recall Schedule :

Description of Recall Schedule : Send out hard copies of the operators manual

Planned Dealer Notification Date : MAY 10, 2021 - MAY 17, 2021

Planned Owner Notification Date : MAY 24, 2021 - JUN 14, 2021

\* NR - Not Reported