

Part 573 Safety Recall Report

21V-279

Manufacturer Name : Dennis Eagle Inc.

Submission Date : APR 22, 2021

NHTSA Recall No. : 21V-279

Manufacturer Recall No. : FSI1454



Manufacturer Information :

Manufacturer Name : Dennis Eagle Inc.

Address : 2101 47th Street
Sarasota FL 34234

Company phone : 201 9463

Population :

Number of potentially involved : 35

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2017-2021 Dennis Eagle Elite/Proview

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : 2-DOOR

Power Train : DIESEL

Descriptive Information : We have found out that vehicles should be delivered with a hard copy of the operators manual, we originally supplied them with a USB memory stick containing the operators manual but there is no way of displaying this in the cab.
All 35 vehicles are affected

Production Dates : MAY 01, 2017 - APR 22, 2021

VIN Range 1 : Begin :	SEG1ADBC9HW022994	End :	SEG1AKBC1KW025349	<input type="checkbox"/> Not sequential
VIN Range 2 : Begin :	1D92BGCB8HF791001	End :	1D92BGCB8HF791001	<input type="checkbox"/> Not sequential
VIN Range 3 : Begin :	1D92BGCB0KF791006	End :	1D92BGGB3KF791009	<input type="checkbox"/> Not sequential
VIN Range 4 : Begin :	1D92BGGB9LG791012	End :	1D92BGCB8LG791024	<input type="checkbox"/> Not sequential
VIN Range 5 : Begin :	1D92EGGB6MG791025	End :	1D92EGGB6MG791025	<input type="checkbox"/> Not sequential
VIN Range 6 : Begin :	1D92BGCB1LG791026	End :	1D92BGGB7LG791039	<input type="checkbox"/> Not sequential

Description of Noncompliance :

Description of the Noncompliance : DE Inc have been supplying ProView trucks with a copy of the operators manual on a USB memory stick, supplying an electronic version of the manual is OK if there is means to read it within the truck, as we don't supply anything for this we must supply a hard copy.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : None as a hard copy of the Quick Reference Guide is supplied with all trucks

Description of the Cause : NR

Identification of Any Warning NR
that can Occur :

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

DE have read the legislation and realise they need to have a hard copy of the operators manual as there is no way of displaying the information provided on the USB memory stick.

Description of Remedy :

Description of Remedy Program : Send out hard copies of the operators manual

How Remedy Component Differs N/A
from Recalled Component :

Identify How/When Recall Condition Anything leaving production after the date this case has been raised will
was Corrected in Production : have a hard copy of the operators manual in the cab

Recall Schedule :

Description of Recall Schedule : Send out hard copies of the operators manual

Planned Dealer Notification Date : MAY 10, 2021 - MAY 17, 2021

Planned Owner Notification Date : MAY 24, 2021 - JUN 14, 2021

* NR - Not Reported