

U.S. Department of Transportation

National Highway Traffic Safety Administration

April 28, 2021

Mr. Stephen Worrall Bentley Motors, Inc. 2200 Ferdinand Porsche Drive Herndon, VA 02116 1200 New Jersey Avenue SE Washington, DC 20590

NEF-107DM 21V-276

Subject: Rear Axle Lock Nuts May Break

Dear Mr. Worrall:

This letter serves to acknowledge Bentley Motors, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

BENTLEY/BENTAYGA/2021

Mfr's Report Date: April 21, 2021

NHTSA Campaign Number: 21V-276

Components:

SUSPENSION:REAR:AXLE:NON-POWERED AXLE ASSEMBLY

Potential Number of Units Affected: 206

Problem Description:

Bentley Motors, Inc. (Bentley) is recalling certain 2021 Bentayga vehicles. The lock nut on the trailing arm of the rear axle may break due to stress corrosion.

Consequence:

A broken lock nut may misalign the rear axle, causing a loss of control and increasing the risk of a crash.

Remedy:

Bentley will notify owners, and dealers will replace the lock nuts, free of charge. The recall is expected to begin May 31, 2021. Owners may contact Bentley customer service at 1-800-777-6923. Bentley's number for this recall is RE21/17 (RB98).

Notes

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Bentley Motors, Inc.'s contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

