



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 27, 2021

Chris Carr
Pioneer Coach Interiors Inc.
805 Madison Industrial Road
Madison, TN 37115

NEF-107MR
21V-267

Subject: Electronic Control Center Circuit Board May Short

Dear Chris Carr:

This letter serves to acknowledge Pioneer Coach Interiors Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

PREVOST/H3/2019-2020
PREVOST/X3/2019-2020

Mfr's Report Date: April 16, 2021

NHTSA Campaign Number: 21V-267

Components:

ELECTRICAL SYSTEM

Potential Number of Units Affected: 5

Problem Description:

Pioneer Coach Interiors Inc. (Pioneer) is recalling certain 2019-2020 Prevost X3 and H3 vehicles. The electronic control center circuit board may be damaged by voltages over 18 volts.

Consequence:

A damaged circuit board increases the risk of a fire.

Remedy:

Pioneer will notify owners, and dealers will install a protection module, free of charge. The recall was completed January 31, 2021. Owners may contact Pioneer customer service at 1-615-860-1690.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please ensure the following requirements are met:

As required in Part 573.6(c)(6), in the case of a defect, please provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Pioneer Coach Interiors Inc.'s contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement