

IMPORTANT CAMPAIGN INFORMATION

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager

Freightliner Dealers – U.S. and Canada
Western Star and Sterling Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada
Direct Warranty Customers – U.S. and Canada
Export Distributors

Daimler Trucks North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

P.O. Box 4090 800-547-0712
Portland, Oregon 97208-4090

If you have questions about this Letter, please submit your inquiry on the Web using the [WSC Link on DTNAConnect](#)

REF #: ICI21-012

Effective: 05/05/2021

Release: 05/05/2021

SUBJECT: FL885 – TBB Battery Cables (Companion Campaign)

This letter is to inform you that Recall FL885, TBB Battery Cables is a supplier responsible Recall.

General Motors (GM) has released safety Recall N202325161, Battery Cable Short Circuit.

Note for DTNA dealers: The Recall will be completed by GM and authorized and their authorized warranty dealers. This ICI letter is for your information should the dealership get any questions. A copy of the GM owner notice concerning Recall N202325161 is on the following pages.

If you have questions or need further information, please contact your local GM dealer, and if they are unable to resolve your questions or concerns, please contact the GM Customer Assistance Center at 1-866-996-9463 or text telephones at 1-800-462-8583.

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.



IMPORTANT SAFETY RECALL

April 2021

This notice applies to your vehicle, **VIN:** _____

Dear General Motors Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect, which relates to motor vehicle safety exists in certain 2021 model year Chevrolet Express and GMC Savanna vehicles equipped with 6.6L gas engines. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- Your vehicle is involved in GM safety recall N202325161.
- Schedule an appointment with your GM dealer.
- This service will be performed for you at **no charge**.
- Your vehicle was repaired previously for this condition under a Technical Service bulletin. It is included in this safety recall to ensure the positive battery cable anti-rotation trim length was trimmed properly when the procedure in the bulletin was performed.

Why is your vehicle being recalled?

In certain circumstances, anti-rotation tabs on the positive battery cable terminals may come into contact with a fuse block assembly attachment post, causing a short circuit. Clearance between the positive battery cable anti-rotation tab and the fuse attachment posts is small enough to allow contact in certain situations. Drivers may get a low battery voltage warning or experience a dead battery. A short-circuit of a positive battery cable to a fuse attachment post can cause battery drain or may lead to an underhood fire.

What will we do?

Your GM dealer will inspect your vehicle and remove a portion of the anti-rotation tab on both positive battery cable terminals near the engine compartment fuse block assembly attachments. A very small percentage of vehicles may have had too much of the tab removed during prior servicing. If this is the case for your vehicle, the battery cable will be replaced. This service will be performed for you at no charge. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time of approximately 50 minutes.

What should you do?

You should contact your GM dealer to arrange a service appointment as soon as possible.

It is recommended that the vehicle be parked outside and not in a garage or other structure until it is repaired.

Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-630-2438	1-800-833-2438
GMC	1-866-996-9463	1-800-462-8583
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free

Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 21V189.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Maryann L. Combs
Vice President
Global Vehicle Safety

GM Recall N202325161