

RECALL INSPECTION AND REPAIR INSTRUCTIONS

NHTSA Recall #: 21V-265

TC #: 2021-231

Tiffin #: TIF-115

Models Involved: 2021 Phaeton Motorhomes with a Roof Mounted Power Awning Option built between May 8, 2020 and March 1, 2021.

Purpose: To provide instructions on how to check that the fairings are properly secured, and if not, how to re-secure or replace them.

TOOLS NEEDED:

Three-inch Scraper
Hand Towel
Adhesive Applicator
Wire Brush

PARTS NEEDED:

EXT 534 MMA Adhesive – Tiffin part# 5121243
Isopropyl Alcohol 75%
Roll of Masking Tape

INSPECTION PROCEDURE:

1. Inspect the current fairings, looking for any gaps between the fairings and the fiberglass.
2. If you find a gap, use 20 lbs. of force to try to remove the fairing at the gap. If there is no gap, apply the force at the front of the fairing.

Front Cap Roof
Fiber glass

Fairing

Pull up on Fairing using
20lbs. of force.



3. If the fairing does not lift up, the fairing is properly secured and no further action is required. If the fairing starts to lift away from the fiberglass, continue to step 4.

RE-INSTALL/REPLACEMENT PROCEDURE:

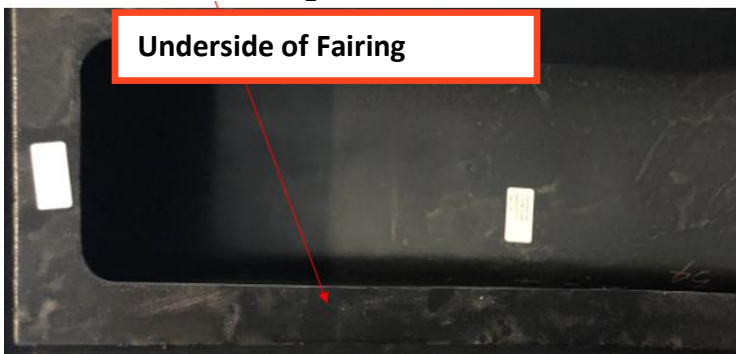
4. Continue to lift up on the fairing until the fairing has been completely removed.
5. Using a three-inch scraper remove the old adhesive from the roof.



6. Once all the adhesive has been removed, clean the surface of the roof using a hand towel and Isopropyl Alcohol 75%.



7. If the fairing was not damaged during removal, use a wire brush to remove any adhesive from the underside of the fairing. The surface of the underside of the fairing should be black in color.



8. Once all the adhesive has been removed, clean the underside of the fairing using a hand towel and Isopropyl Alcohol 75%.



***Note:** If attaching a new fairing, remove all the protective film from the new fairing before use.*

9. Place a ¼" bead of EXT 534 MMA adhesive on the underside of the fairing as seen below.



10. Make sure to place the fairing in the same location on the roof as the previous one.

11. Press down on the fairing and hold it firmly in place. Place masking tape as seen below to hold the fairing in place while the adhesive cures.



12. Let the adhesive set for 45 minutes or until it has fully cured.

13. Remove the tape.