

Part 573 Safety Recall Report

21V-265

Manufacturer Name : Tiffin Motorhomes, Inc.

Submission Date : APR 15, 2021

NHTSA Recall No. : 21V-265

Manufacturer Recall No. : TIF-115



Manufacturer Information :

Manufacturer Name : Tiffin Motorhomes, Inc.

Address : 105 2nd Street NW

PO Box 596 Red Bay AL 35582

Company phone : 999

Population :

Number of potentially involved : 72

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2021-2021 Tiffin Phaeton

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : The recall population was determined by production data and the date of the ECN. The recalled products differs because the material coating of the fairing changed.
2021 Phaeton - 72

Production Dates : DEC 01, 2020 - MAR 01, 2021

VIN Range 1 : Begin : 4UZACGFE6MCMT4673 **End :** 4UZACGFE4MCMV2590 **Not sequential**

Description of Defect :

Description of the Defect : Fairing may become detached from the roof during transit on 2021 Phaeton motorhomes with the optional passenger side roof mounted awning.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the fairing becomes detached from the motorhome while in motion, it could cause an accident, injury or property damage to other vehicles.

Description of the Cause : The cause is still under investigation. Tiffin will amend once cause is determined.

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : Fairing

Component Description : Wind deflector for the optional roof mounted awning

Component Part Number : Driver's Side Part #5104855 Passenger's Side Part #5104856

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

3/24/2021 The concern was brought to the attention of members during a regular Safety Committee Meeting.

3/29/2021 Compliance began researching concern.

4/6/2021 Compliance finished review and called for a Safety Committee meeting on 4/9/2021.

4/9/2021 Safety Committee voted to recall.

4/15/2021 Compliance is working with production on determining cause.

Description of Remedy :

Description of Remedy Program : Tiffin will perform the inspection and/or repair at no charge to customers.
Tiffin will reimburse dealers for the labor and materials involved.

How Remedy Component Differs from Recalled Component : Tiffin will provide more information once cause is determined.

Identify How/When Recall Condition was Corrected in Production : Tiffin will provide more information once caused is determined.

Recall Schedule :

Description of Recall Schedule : Tiffin will send letters to customers and dealers that are in possession of coaches explaining the problem and asking them to take the motorhome to the dealer for proper inspection and/or repair.

Planned Dealer Notification Date : JUN 07, 2021 - JUN 07, 2021

Planned Owner Notification Date : JUN 07, 2021 - JUN 07, 2021

* NR - Not Reported