

Subarunet Announcement

To: All Subaru Retailers

From: Subaru of America, Inc.

Date: April 15, 2021

New Safety Recall: WRD-21 Rear Stabilizer Bracket Bolts

Subaru of America, Inc. (Subaru) is recalling certain 2019 model year Forester and 2018-2019 model year Crosstrek vehicles to inspect and, if necessary, correct the condition of the rear stabilizer bracket bolts.

A total of 408,271 U.S. vehicles will be affected by this recall.

Affected Vehicles

Model Year	Carline	Production Date Range
2019	Forester	7/4/2018 - 6/3/2019
2018-2019	Crosstrek	5/9/2017 – 5/29/2019
2019	Crosstrek Hybrid	9/11/2018 – 5/7/2019

Not all vehicles in the production date ranges listed above are affected by this recall. Coverage must be confirmed by using the Vehicle Coverage Inquiry function on subarunet.com prior to repair. This recall coverage information will be available tomorrow.

Reason for this Recall

Subaru has determined that over time, due to initial variation in rear stabilizer bracket dimensions, the bracket bolt(s) may loosen.

Safety Risk

If the rear stabilizer bracket bolt(s) detach, there is an increased risk of a crash.

Description of the Remedy

For all potentially affected vehicles, retailers will inspect the condition of the bolts and retorque to specification, if necessary, at no cost to the customer. If a bolt is missing, the retailer will install a new bolt at no cost to the customer.

Service, Parts, and Claim Instructions

For detailed service, parts, and claim information, please refer to the WRD-21 Product Campaign Bulletin which will be available on STIS tomorrow.

Retailer Responsibility

Any vehicles listed in any recall/campaign that are in retailer stock must be:

- Immediately identified
- Tagged or otherwise marked to prevent their delivery or use prior to repair

- Repaired in accordance with the repair procedures outlined in the Product Campaign Bulletin

Retailers are to promptly perform the applicable service procedures to correct all affected vehicles in their inventory (used, demo & SSLP). Additionally, whenever a vehicle subject to this recall is taken into retailer inventory necessary steps should be taken to ensure the recall correction has been made before selling or releasing the vehicle.

Please be sure to download a copy of your complete inventory report from the [Vehicle Inventory Dashboard](#) available on [subarunet.com](#) to identify any vehicles with open recalls that may be in your retail, CPO, and SSLP inventory. Affected vehicles will show an Open Recall column indicator (Y).

Owner Notification

Subaru will notify affected vehicle owners by first class mail within 60 days. Retailers will be advised when the notification is scheduled.