



June 4, 2021

## INTERIM NOTICE

### **Attention: All Parts & Service Managers**

**This is an INTERIM notice as Kia is currently working on obtaining the remedy part. The purpose of this communication is to keep you informed of Kia's recall implementation plan. We will send you another notice as soon as the remedy part becomes available.**

Kia America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign on certain 2017-2018 MY Kia Forte vehicles equipped with the 2.0-Liter MPI engine, manufactured from June 5, 2017 through July 24, 2017 to replace the Engine Oil Pan with a new one containing two magnets to capture any foreign particles in the oil pan.

The engine oil pump contains a variable relief plunger that controls oil pressure. Over time, normally occurring foreign particles that are not captured by the oil filter can become stuck in the plunger due to a sharp edge on the plunger resulting in reduced oil pressure and engine lubrication. If this condition occurs, abnormal engine noise and illumination of the Malfunction Indicator Lamp (MIL) and/or oil pressure warning lamp can occur. If the vehicle is continually operated with this condition, the engine can be damaged and an engine stall may occur, increasing the risk of a crash.

The Technical Service Bulletin (TSB) that provides Vehicle Repair Procedures, Affected VIN Production Range, and Warranty Claim Information will be posted on the Kia Global Information System (KGIS) at [www.kiatechinfo.com](http://www.kiatechinfo.com) once the remedy part is available.

Enclosed you will find a copy of the interim owner notification letter and a Guide for recall questions, both of which describe the issue. Note that once the remedy part becomes available, any vehicle owners who have already paid for related repairs can submit a request for reimbursement online via the Owner's section of [www.kia.com](http://www.kia.com). Kia will mail interim notices to the affected vehicle owners on **June 11, 2021**. A follow-up notice will be mailed once the remedy parts become available.

#### **What Should You Do?**

Please make certain the appropriate personnel in your dealership are familiar with the details of this recall campaign to ensure proper responses to customer inquiries and requests to have the campaign performed on their vehicles.

**NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.**

**LEGAL PRIVACY LIABILITY NOTICE:** Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this safety recall campaign, and for no other purpose.

If you have any questions, please contact your Kia District Parts & Service Manager. Sincerely,

Kia Service Department

Enclosures