



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

April 21, 2021

Mr. Craig Cox  
Codes and Compliance Manager  
Newmar Corporation  
355 N Delaware Street  
Nappanee, IN 46550

NEF-107MR  
21V-258

**Subject:** Steering Output Shaft May Disconnect

Dear Mr. Cox:

This letter serves to acknowledge Newmar Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

NEWMAR/DUTCH STAR/2021  
NEWMAR/LONDON AIRE/2021  
NEWMAR/MOUNTAIN AIRE/2021  
NEWMAR/NEW AIRE/2021  
NEWMAR/VENTANA/2021

**Mfr's Report Date:** April 13, 2021

**NHTSA Campaign Number:** 21V-258

**Components:**

STEERING:COLUMN

**Potential Number of Units Affected:** 19

**Problem Description:**

Newmar Corporation (Newmar) is recalling certain 2021 London Aire, Dutch Star, New Aire, Ventana, and Mountain Aire vehicles. The steering output shaft may be too short and could disengage from the steering input shaft.

**Consequence:**

Disengagement of the steering output shaft may result in a loss of steering, increasing the risk of a crash.

**Remedy:**

Newmar will notify owners, and dealers will inspect and, if necessary, replace the steering column, free of charge. The recall is expected to begin June 11, 2021. Owners may contact Newmar customer service at 1-800-731-8300. Newmar's number for this recall is 21V-214.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).



We have received Newmar's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Newmar Corporation's contact for this recall will be Michelle Rice who may be reached by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement