

IMPORTANT CAMPAIGN INFORMATION

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager

Freightliner Dealers – U.S. and Canada
Western Star and Sterling Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada
Direct Warranty Customers – U.S. and Canada
Export Distributors
Detroit Diesel Distributors

Daimler Trucks North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

P.O. Box 4090 800-547-0712
Portland, Oregon 97208-4090

If you have questions about this Letter, please submit your inquiry on the Web using the [WSC Link on DTNAConnect](#)

REF #: ICI21-017

Effective: 06/22/2021

Release: 06/22/2021

SUBJECT: DDC D21R6 (FL884) – Campaign Suspended

This letter is to inform you that Detroit Diesel Recall Campaign *D21R6 (FL884)*, *DETROIT™ Tie Rod & Steer Arm Bolt Replacement* will be suspended on Tuesday, 6/22/2021. On that date you will see D21R6 marked as "Suspended" in OWL.

Due to parts availability it has been determined that this campaign will be suspended. A second Important Campaign Information letter will be posted when the campaign has been reactivated.

Last Repair Date for D21R6 (FL884) Repairs: Tuesday, 6/22/2021

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the WSC Link on DTNAConnect.

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.

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Cette lettre vise à vous informer que la campagne de rappel de Detroit Diesel D21R6 (FL884), detroitm tie rod & steer arm bolt remplacement sera suspendue le mardi 6/22/2021. À cette date, vous verrez D21R6 marqué comme « Suspendu » dans OWL.

En raison de la disponibilité des pièces, il a été déterminé que cette campagne sera suspendue. Une deuxième lettre d'information importante sur la campagne sera affichée lorsque la campagne aura été réactivée.

Date de la dernière réparation pour D21R6 (FL884) Réparations: mardi, 22/6/2021

Si vous avez des questions ou avez besoin de plus amples renseignements, communiquez avec le Service des campagnes de garantie en soumettant une demande par l'entremise du lien WSC sur DTNAConnect.

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