



YAMAHA MOTOR CORPORATION, U.S.A. 6555 Katella Avenue, Cypress, CA 90630-5101 800-962-7926

IMPORTANT SAFETY RECALL NOTICE

This notice applies to your scooter, VIN

Model:

April 28, 2021
990145

Dear Yamaha Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Yamaha Motor Corporation, U.S.A. has decided that a defect that relates to motor vehicle safety exists in 2015~2020-model XC155 (SMAX) scooters. Our records indicate you own the affected vehicle show above.

The reason for this recall: In affected scooters, the primary sheave nut could loosen. If this happens, the loosened primary sheave can contact the case cover when the vehicle is in operation, most often causing an abnormal engine noise. If the vehicle continues to be ridden in this condition, the primary sheave nut may fall off. Then it is possible that the engine will stall and cannot be restarted, increasing the risk of loss of control and a crash with injury or death.

What Yamaha and your dealer will do: Your authorized Yamaha dealer will replace the primary sheave nut with a new flanged nut and washer, tightened correctly to a new torque specification. The procedure takes around 45 minutes to perform, but your dealer may need to keep your scooter longer. **There will be no charge to you for this procedure.**

What you should do now: Please call your Yamaha dealer to make a service appointment to have this procedure performed. At that same time, you can find out how long they expect to keep your SMAX scooter for this service. Remember to take this letter with you when you take in your scooter.

If you are unable to return to the Yamaha dealer who sold you the scooter, this service will be performed by any authorized Yamaha Scooter dealer. For the name of a dealer near you, call 1-800-88-YAMAHA or visit the Yamaha web site at www.yamaha-motor.com.

If you have had this repair performed before you received this letter, you may be entitled to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this repair. For more information, contact Yamaha Customer Relations at 1-800-962-7926.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you need help: If, after contacting your dealership, you have questions or concerns which the dealership is unable to answer, please write to:

Yamaha Motor Corporation, U.S.A.
Customer Relations Department
P.O. Box 6555 Cypress, CA 90630

Or call: 1-800-962-7926

If, after contacting Yamaha Customer Relations, you are still not satisfied that we have done our best to remedy the situation without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. Refer to NHTSA recall number 21V251.

If you no longer own this Yamaha: If you have sold your SMAX scooter to another party, please call us toll-free at 1-800-962-7926 with the name and address of the new owner, along with the Vehicle Identification Number shown above your name on this letter.

We're sorry to cause you any inconvenience, but we are sincerely concerned about your safety and continued satisfaction with our products. Thank you for giving your attention to this important matter.

Sincerely,
Motorsports Service Support
Yamaha Motor Corporation, U.S.A.