



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

April 16, 2021

Mr. Brad Franklin  
Government Relations Manager  
Yamaha Motor Corporation, USA  
6555 Katella Avenue  
Cypress, CA 90630

NEF-107SS  
21V-251

**Subject:** Missing Primary Sheave Nut May Cause Engine Stall

Dear Mr. Franklin:

This letter serves to acknowledge Yamaha Motor Corporation, USA's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

YAMAHA/XC155/2015-2020

**Mfr's Report Date:** April 9, 2021

**NHTSA Campaign Number:** 21V-251

**Components:**

ENGINE

**Potential Number of Units Affected:** 4,262

**Problem Description:**

Yamaha Motor Corporation, USA (Yamaha) is recalling certain 2015-2020 Yamaha XC155 scooters. The primary sheave nut may loosen and fall off.

**Consequence:**

A missing primary sheave nut may cause a stall, without the ability to restart the engine, increasing the risk of a crash.

**Remedy:**

Yamaha will notify owners, and dealers will install a primary retaining nut and washer, free of charge. The recall is expected to begin April 28, 2021. Owners may contact Yamaha customer service at 1-800-962-7926. Yamaha's number for this recall is 990145.

Note: Owners are advised not to ride their scooter until the remedy has been preformed.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Yamaha's proposed owner notification letter and have approved it for distribution.



Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Yamaha Motor Corporation, USA's contact for this recall will be Sarah Shiver who may be reached by email at [sarah.shiver@dot.gov](mailto:sarah.shiver@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement