



**RECREATIONAL VEHICLE  
SAFETY RECALL NOTICE**

Safety Recall: US: 21V-250

CAN: 2021-220

Safety Advisory: 21-407

April 30, 2021

**SAFETY ADVISORY 21-407**

«Dealer\_name»  
ATTN: Service Manager  
«Street»  
«Street\_2»  
«City», «State» «Zip»  
«Country»

Dear «Dealer\_name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2020-2021 Bullet Travel Trailers. As a result, Keystone RV is conducting a safety recall.

***Reason for  
this recall***

It has been decided that the vehicles in the recall population have an egress window installed in the bedroom and did not have the correct crank handle installed. If an emergency situation arises the emergency exit may be difficult to open as the current black round knob may impede the ability to open the window, which could result in an increased risk of personal injury. The vehicles included in the recall are:

**2020-2021 Bullet Travel Trailers, Model 34BIPR**

**Serial Number Range: 2020 LD434360 - LD435442  
2021 MD430666 - MD435638**

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

«VIN1»                      «VIN2»                      «VIN3»                      «VIN4»  
«VIN5»                      «VIN6»                      «VIN7»                      «VIN8»

**-- Serial numbers with '\*' have been retail sold --**

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Enclosed is a copy of the Safety Advisory #21-407, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Safety Advisory, please feel free to contact us.

Sincerely,

**KEYSTONE RV COMPANY**

Rick Deisler  
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)  
cc. Transport Canada