



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 14, 2021

Mr. John Kobylarz
Safety Compliance Manager
Jaguar Land Rover North America, LLC
100 Jaguar Land Rover Way
Mahwah, NJ 07495

NEF-107JK
21V-248

Subject: Missing Welds May Weaken Rear Rail Assembly

Dear Mr. Kobylarz:

This letter serves to acknowledge Jaguar Land Rover North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
JAGUAR/XE/2017-2018, 2020

Mfr's Report Date: April 8, 2021

NHTSA Campaign Number: 21V-248

Components:
STRUCTURE:BODY

Potential Number of Units Affected: 3

Problem Description:

Jaguar Land Rover North America, LLC (Jaguar) is recalling certain 2017-2018 and 2020 Jaguar XE vehicles that received a replacement rear rail assembly as part of a service repair. Missing spot welds may weaken the structural strength of the rear rail assembly.

Consequence:

The weakened rear rail assembly may allow the rear bumper beam to detach when the vehicle is being towed or the tow-bar assembly to detach when towing a trailer. Either of these scenarios can increase the risk of a crash.

Remedy:

Jaguar will notify owners, and dealers will replace the rear rail assembly, free of charge. The recall is expected to begin May 28, 2021. Owners may contact Jaguar customer service at 1-800-452-4827. Jaguar's number for this recall is H349.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Jaguar Land Rover North America, LLC's contact for this recall will be Jennifer Kruger who may be reached by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement